

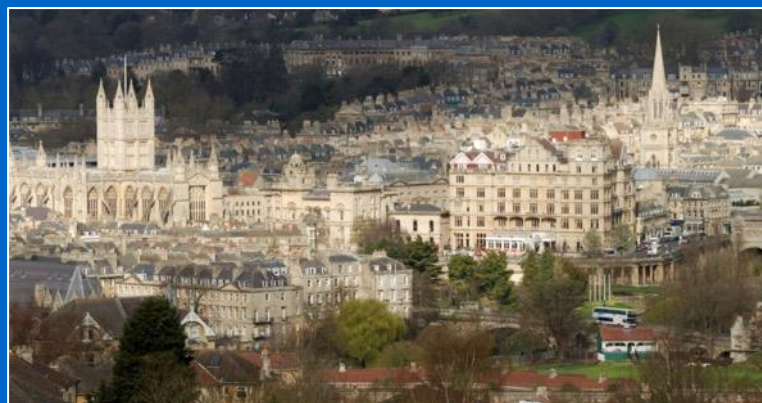


**Bath & West  
Community Energy**  
Generating local energy

# Bath & West Community Energy



**Cathy Crozier-Cole**  
*Home Energy  
Service Manager*



**Jonathan Logsdon**  
*Retrofit Coordinator*

**Go Green Widcombe**  
**Wednesday 21<sup>st</sup> February 2024**

# Our Community Ownership Model

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## Clean Local Energy

We build and operate renewable energy projects for and on behalf of communities across our local area.



## Member Led

We raise funds through local people investing money in BWCE, becoming members, receiving a fair return and having a democratic say in how we operate.



## For Community Benefit

Surplus is distributed via our BWCE Fund to community projects that reduce carbon emissions and alleviate fuel poverty - £380,000 donated to date to 91 projects.

# Local Power for Local People

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**Since 2010 BWCE has raised £22.5 million to build 13.35 MW of Community Renewables – enough to match demand of 4,500 homes**

## Ground mount solar

- 5 ground mount systems ranging from 250kW to 5MW



## Roof top solar & hydro

- 28 roof top systems on schools and community buildings ranging from 10 to 260kW



## Hydro

- 1 small modern water wheel

## Wind turbines

- Currently seeking sites





# Solar on Local Schools

	KW	Capital Cost
<b>Built out in 2022 – rooftop solar</b>		
Ralph Allen School 3	25	£19,250
Writhlington School	170	£114,750
Hayesfield School	91	£87,155
Somervale School	114	£93,138
Beechen Cliff School	262	£191,260
Norton Hill School	160	£124,640
Three Ways School	129	£92,500
Corsham School 2	33	£26,004
<b>Built out in 2023 to date – rooftop solar</b>		
St Augustine's College	70	£56,000
St Marks School	52	£46,540
St Johns School	41	£39,483
<b>Total</b>	<b>1,147</b>	<b>£890,720</b>

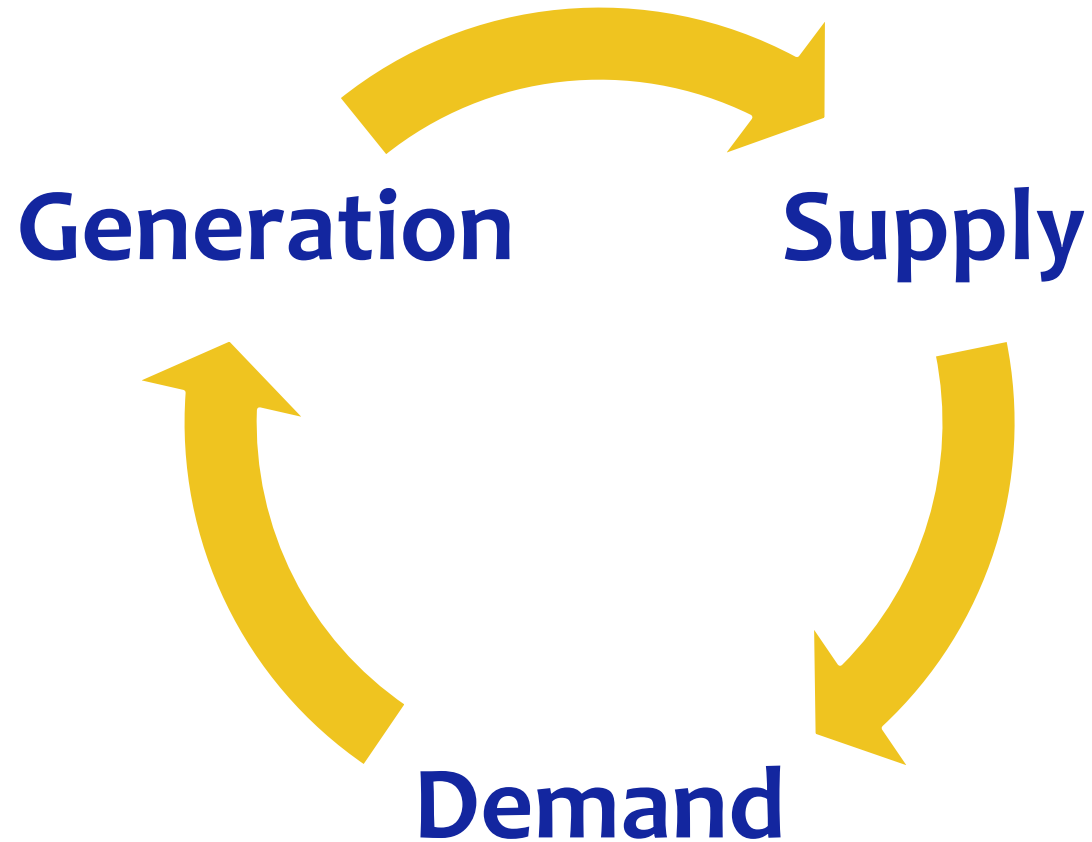


Developed ethical site selection guidelines



# Localised Energy Model

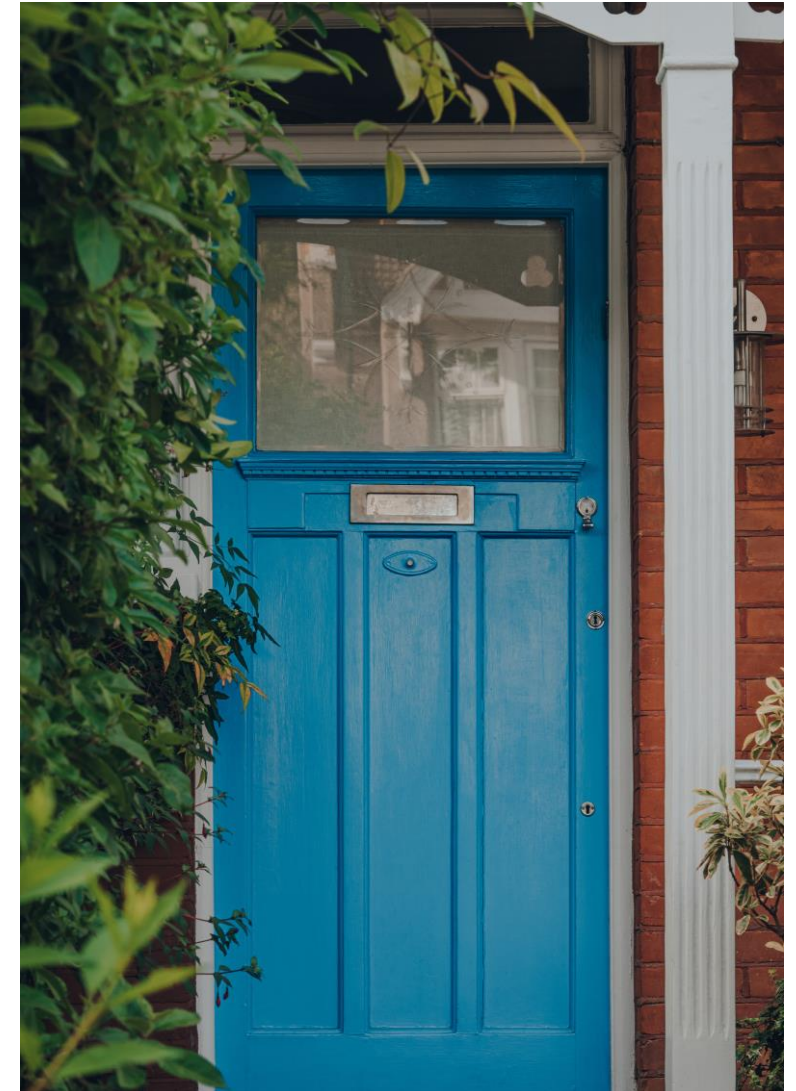
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# BWCE Home Energy Service

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- **One front door**
  - Support hub for whole retrofit journey
- **Expert independent advice**
  - Home energy assessments and retrofit coordination services
- **Local inspiration and connection**
  - Open homes events, talks, workshops, local case studies, peer-to-peer support
- **Not for profit, community based model**
  - With surplus used to support those at risk of fuel poverty





# Home Energy Service Team

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Sara Grimes



Cathy Crozier-Cole



Jonny Logsdon



Sally Merrett



Benny Talbot



Catherine Adams



Nicola Passam

# Solving the maze: Retrofitting your home

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# What is 'retrofitting'?

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**'Retrofit' refers to any improvement work on an existing building to:**

- improve its energy performance
- make it easier to heat, and able to retain that heat for longer
- replace fossil fuels with renewable energy



# Why 'retrofit' your home?

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- Reduce carbon impact
- Reduce energy bills
- Protect against rising prices
- Improve comfort and be warmer
- Improve indoor air quality
- Improve building durability
- Increase asset value

What are your drivers?



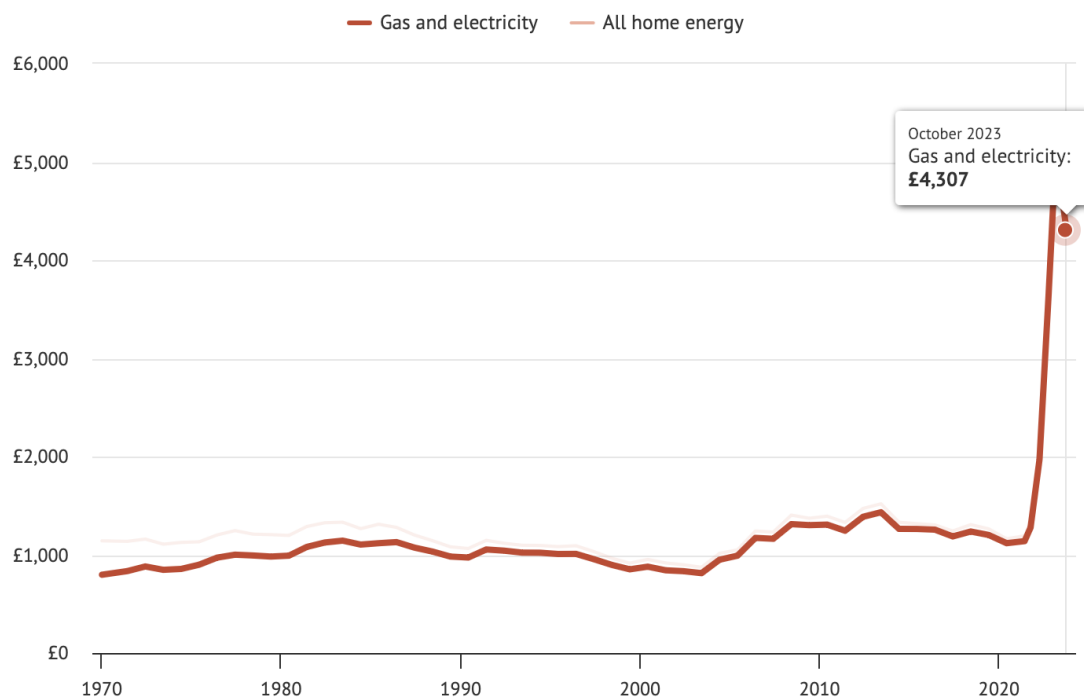


# Context – rising energy prices



## UK household energy bills are set to reach unprecedented levels this winter, not seen in at least 50 years

Average household energy bill, £ per year, adjusted for inflation



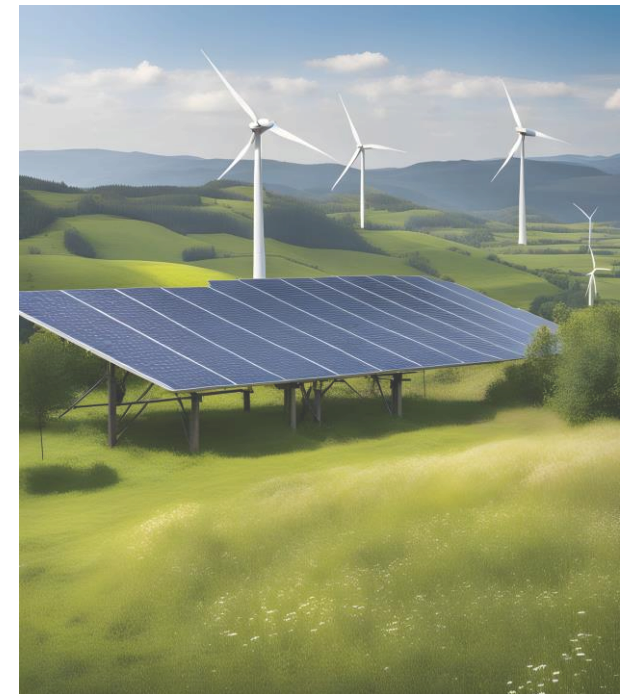
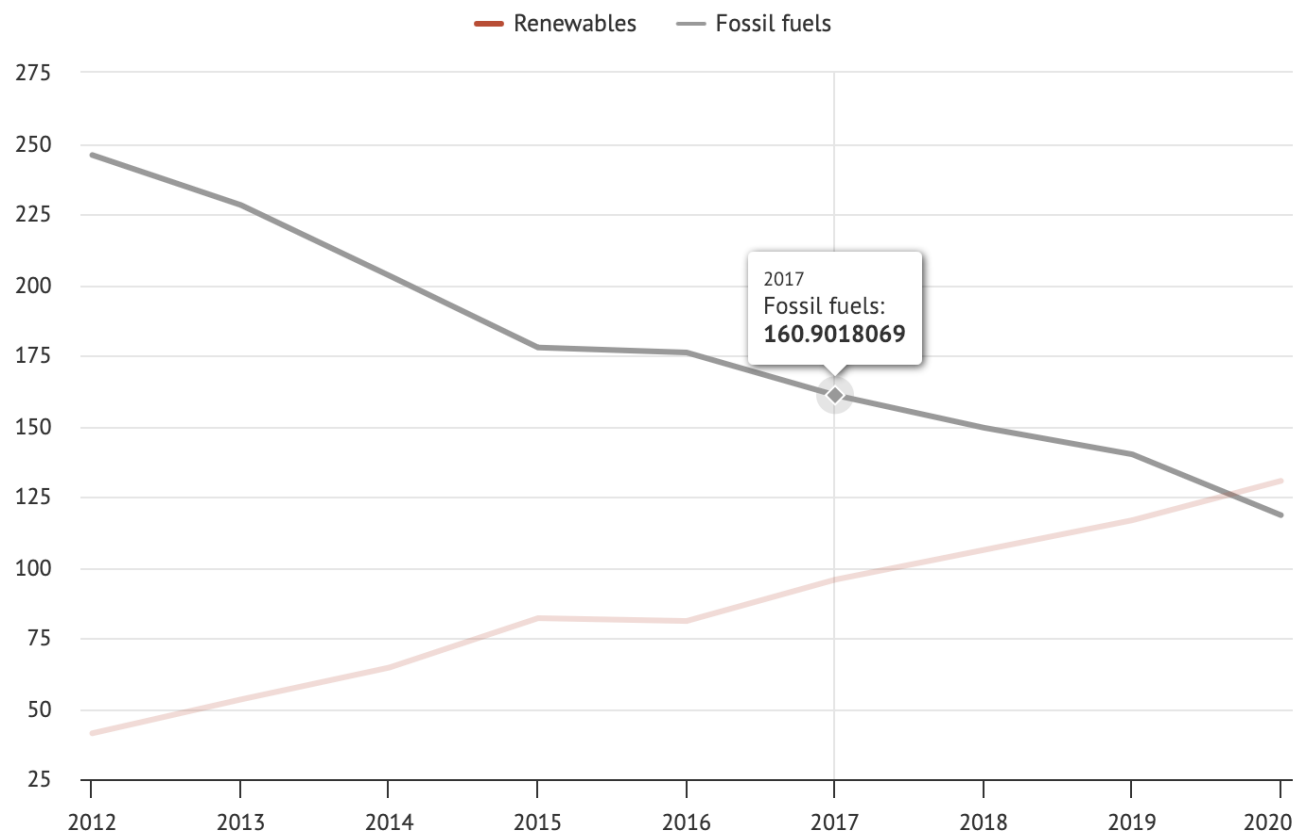
Average household energy bill, £ per year, adjusted for inflation. Source: Carbon Brief analysis of government data with forecasts from Investec Securities, Cornwall Insights and Auxilione. See below for detailed methodology. Chart by Tom Prater for Carbon Brief using [Highcharts](#).



# The grid is decarbonizing – the future is electric

## UK renewables generated more electricity than fossil fuels for the first time in 2020

Terawatt hours



# Heat pumps are the new condensing gas boilers

Carbon ranking	2012 emissions (tCO <sub>2</sub> /home) with grid intensity 519g CO <sub>2</sub> /kWh		2016 emissions (tCO <sub>2</sub> /home) with grid intensity 288g CO <sub>2</sub> /kWh	
Low carbon	Gas CHP district heat	1.74	ASHP heat and DHW	1.15 ↑
	ASHP heat and DHW	2.07	ASHP heat, direct DHW	1.53 ↑↑↑
	Local gas boilers	2.13	Local gas boilers	1.67 -
	Gas boiler DH	2.40	Electric storage heat	1.87 ↑↑
	ASHP heat, direct DHW	2.72	Gas boiler DH	1.94 ↓
Highest carbon	Electric storage heat	3.37	Gas CHP district heat	2.06 ↓↓↓↓↓

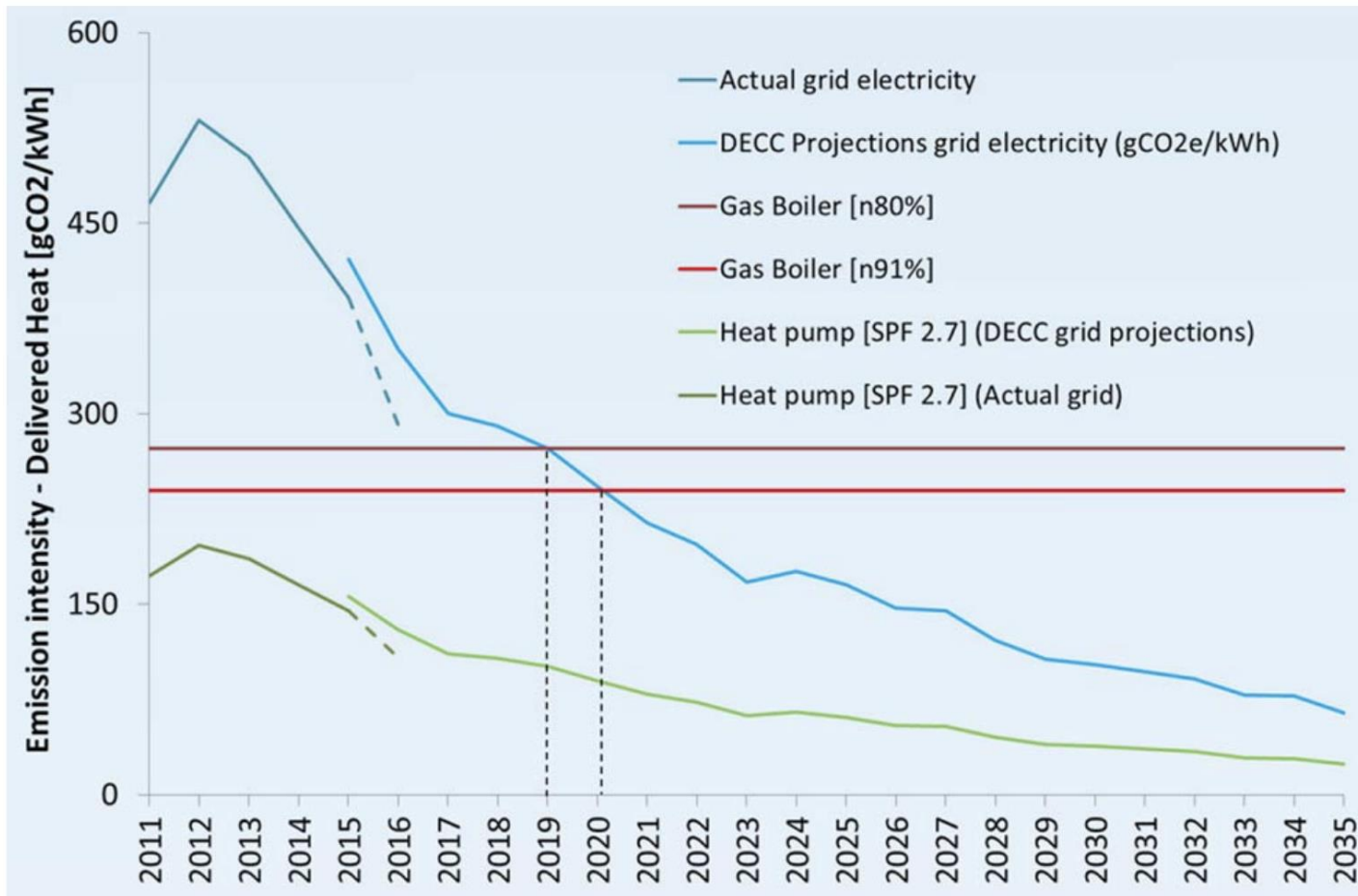
Carbon ranking	2025 emissions (tCO <sub>2</sub> /home) with grid intensity 165g CO <sub>2</sub> /kWh		2035 emissions (tCO <sub>2</sub> /home) with grid intensity 65g CO <sub>2</sub> /kWh	
Low carbon	ASHP heat and DHW	0.66	ASHP heat & DHW	0.26 -
	ASHP heat, direct DHW	0.87	ASHP heat, direct DHW	0.34 -
	Electric storage heat	1.07 ↑	Electric storage heat	0.42 -
	Local gas boilers	1.42 ↓	Local gas boilers	1.22 -
	Gas boiler DH	1.69	Gas boiler DH	1.49 -
Highest carbon	Gas CHP district heat	2.23	Gas CHP district heat	2.36 -

[www.cibsejournal.com/opinion/moving-to-a-zero-carbon-electrically-powered-future/](http://www.cibsejournal.com/opinion/moving-to-a-zero-carbon-electrically-powered-future/)





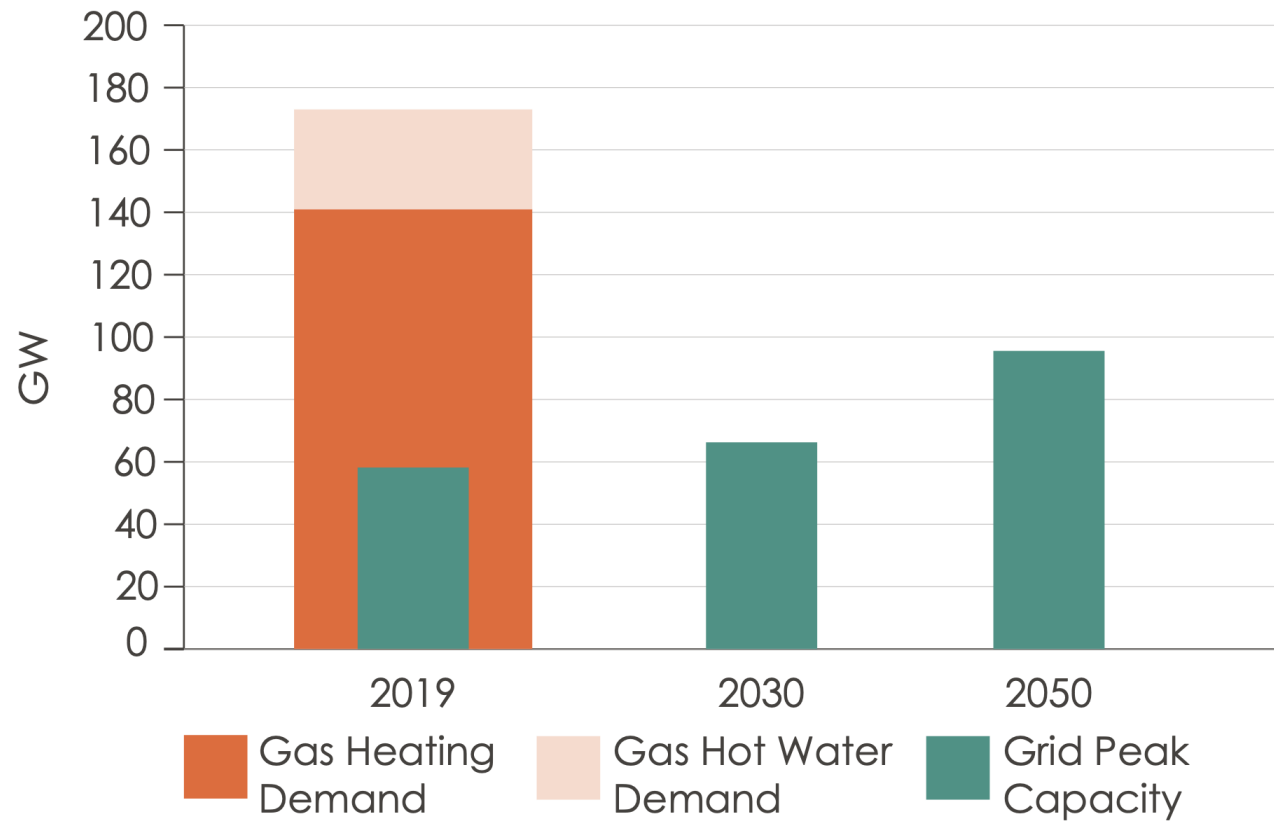
# How heat pumps are changing the game



Grid emissions and projected emissions, UK, with gas boiler emissions for comparison

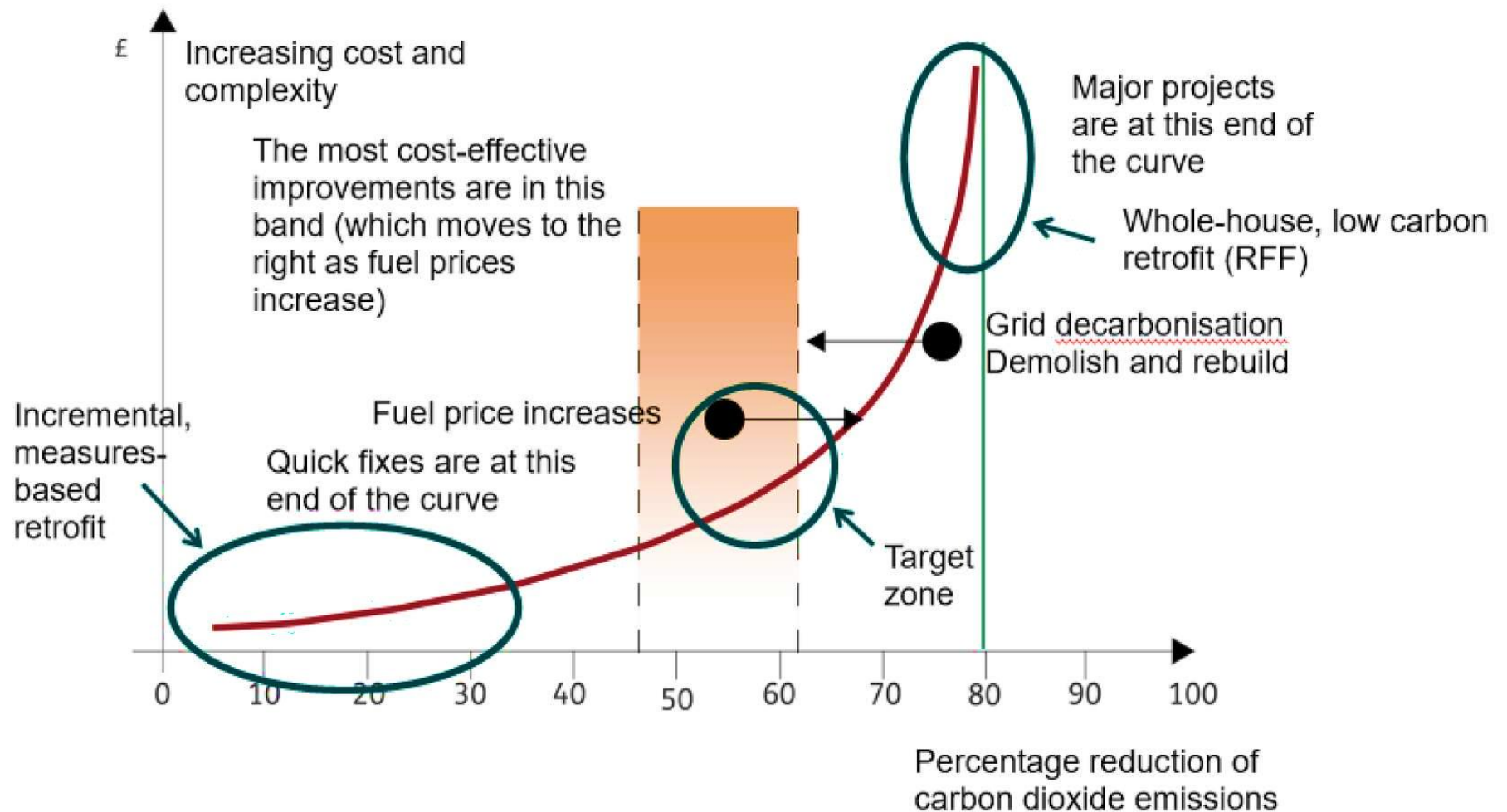
[www.cibsejournal.com/opinion/moving-to-a-zero-carbon-electrically-powered-future/](http://www.cibsejournal.com/opinion/moving-to-a-zero-carbon-electrically-powered-future/)

## But... decarbonisation can only get us so far



**Figure 1.11** - Gas heating demand and gas hot water demand compared to electrical grid peak capacity.

# Retrofit standards – how far to go?



Graph of cost against emission reduction, Retrofit Academy PAS2035 Retrofit Coordinator Course notes



# AECEB 'Retrofit Step-By-Step' standard

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<https://aecb.net/aecb-carbonlite-retrofit/>

# AECB 'Retrofit Step-By-Step' standard

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## Step one:

- Heat pump @ flow temp 45°C
- Basic fabric:
  - Loft insulation 400mm
  - Cavity wall insulation
  - Double glazing
- Air permeability < 5m<sup>3</sup>/m<sup>2</sup>.hr
- Continuous MEV or MVHR
- Overheating risk <5-10%

Plus modelled scenario showing how to get to Step two...

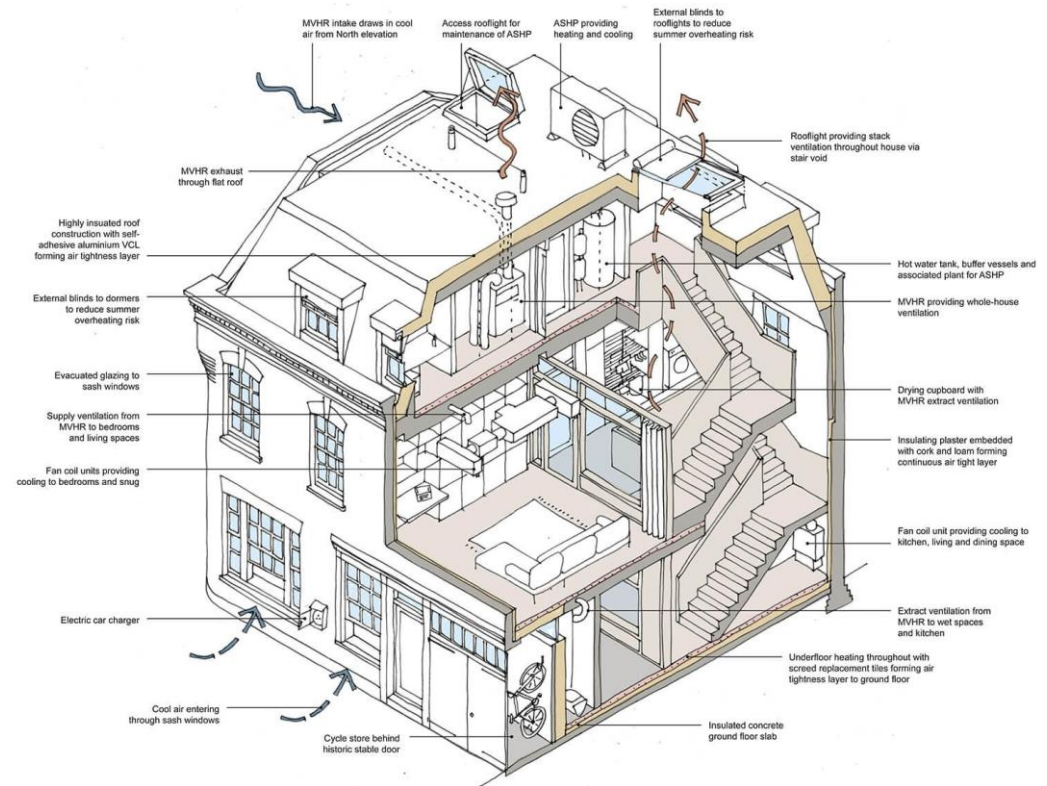
## Step two:

- <50 kWh/m<sup>2</sup>.yr space heating
- Enhanced fabric:
  - Solid wall insulation
  - Improved (e.g. triple) glazing
  - Floor insulation
- Air permeability < 2m<sup>3</sup>/m<sup>2</sup>.hr
- Continuous MEV or MVHR
- Overheating risk <3-5%

**<https://aecb.net/aecb-carbonlite-retrofit/>**



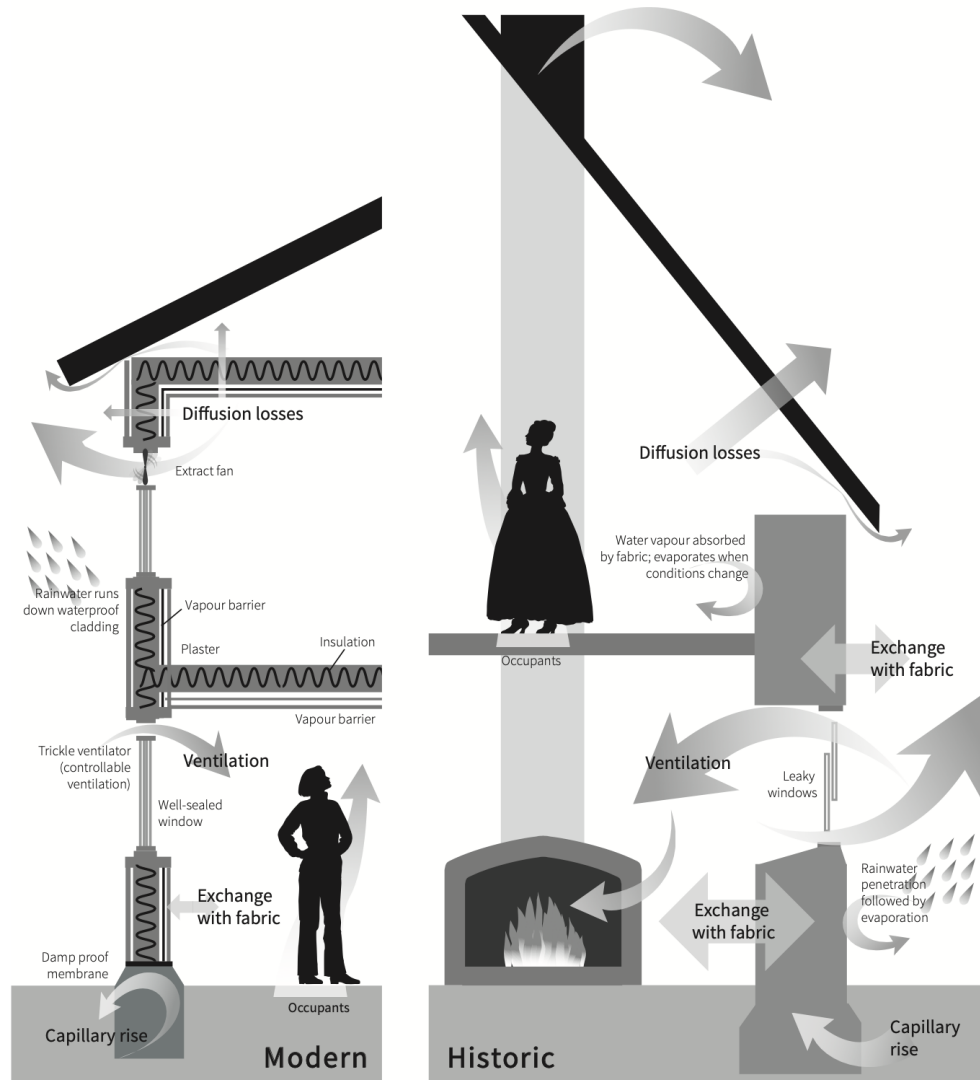
# Taking a whole house approach



Mews House deep retrofit in London by Prewett Bizley Architects



# Understand every home is different



- Modern homes work differently to traditionally built (pre-1920s) homes
- Changing the performance of one building element can have 'unintended consequences' on other parts of the building

Figure 4  
Typical differences in the movement of moisture and air in modern and traditional construction.

# Unintended consequences of retrofitting

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Airtightness and insulation measures will require effective ventilation strategy and proper detailing in order to avoid problems like mould growth on window reveals



Sub floor ventilation needs to be addressed if insulating in order to avoid problems such as damp or rotting floor joists

**Not all holes are bad!**



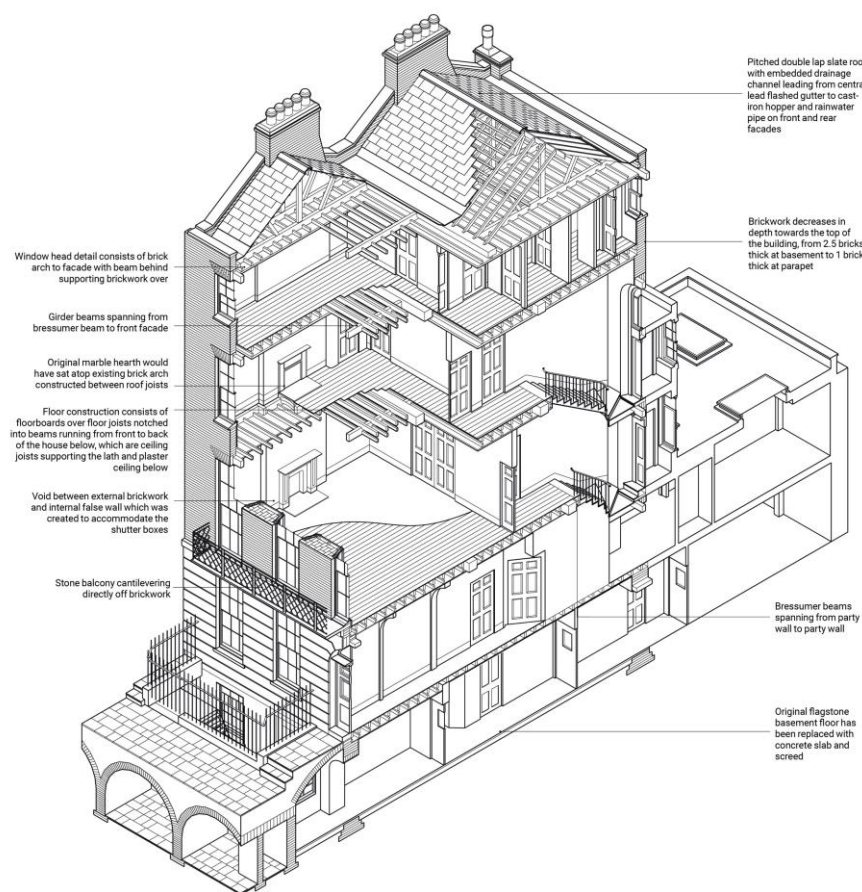
# Appreciate historical significance



1840s Tithe Map



1894-1903 OS Map 25 inch 2nd Ed

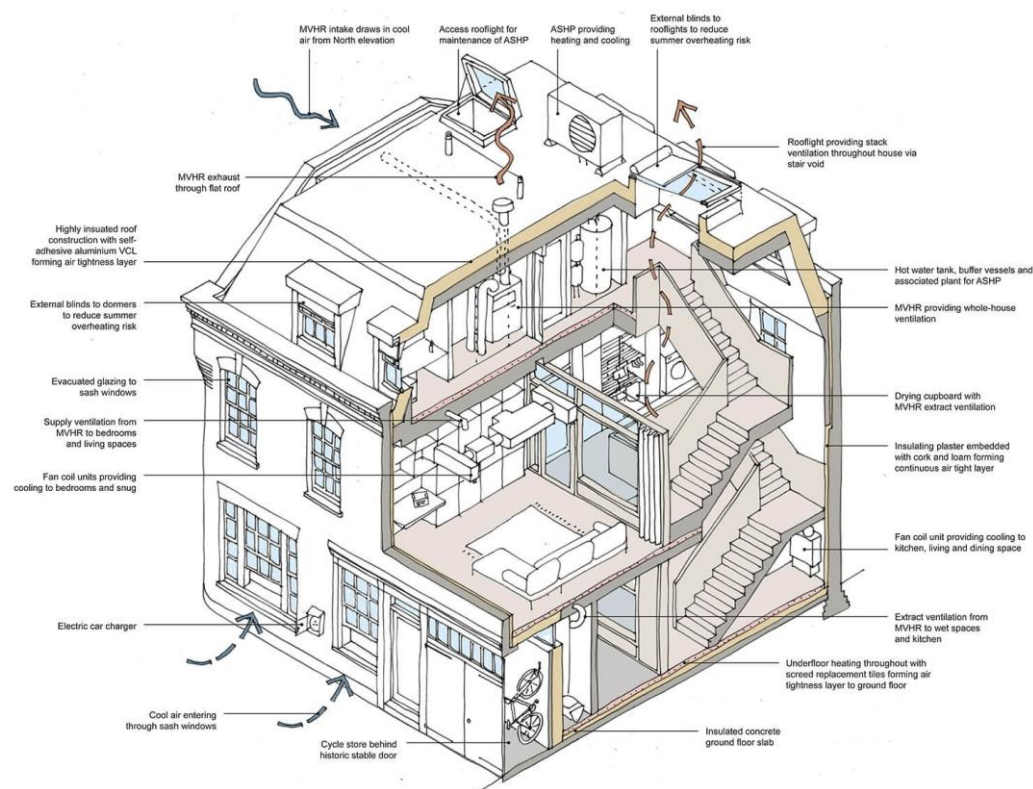


Bloomsbury House Retrofit by Prewett Bizley

- No blanket solutions – context is key
- In all settings we advocate assessing significance as per BS7913: 2013



# Prewett Bizley Mews House Deep Retrofit



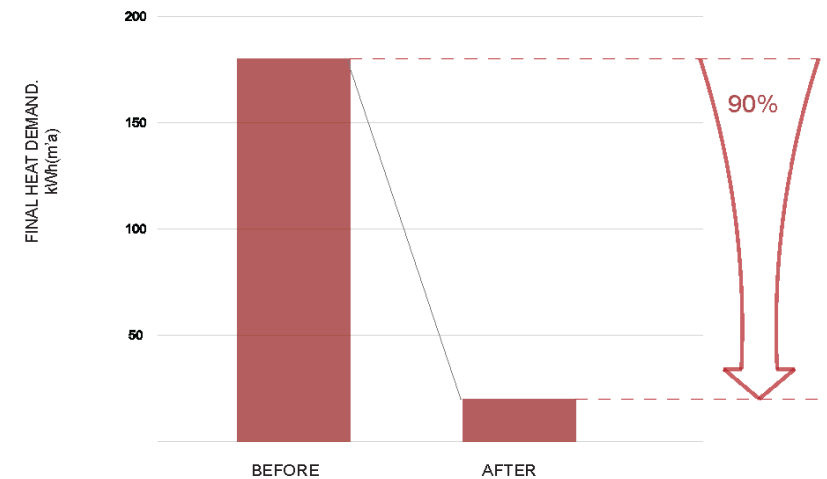
[www.prewettbizley.com/mews-house-deep-retrofit](http://www.prewettbizley.com/mews-house-deep-retrofit)

# Prewett Bizley Mews House Deep Retrofit

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## 90% reduction in lifetime carbon through:

- Air source heat pump (heat & cool)
- Whole-house ventilation (MVHR)
- Insulating lime & cork plaster
- Highly insulated floor and roof
- Sash window vacuum glazing
- Airtight detailing throughout
- External blinds on upper windows
- EV charger & cycle store



[www.prewettbizley.com/mews-house-deep-retrofit](http://www.prewettbizley.com/mews-house-deep-retrofit)

# What's my home like? Patterns of occupation...

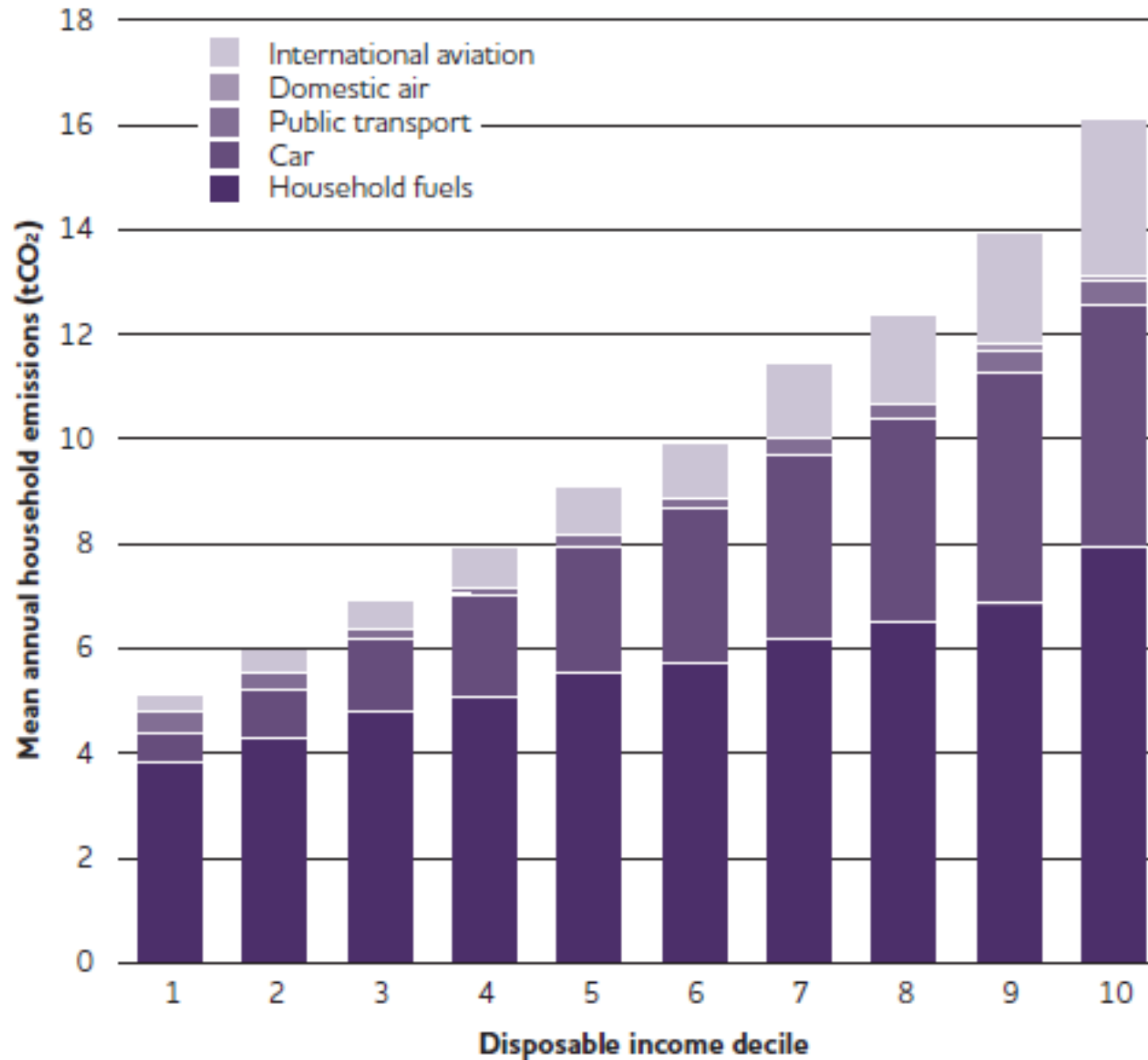
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- Modern or traditional construction?
- Listed, Conservation area, Non-designated?
- Flat, detached house, semi-detached?
- Gas central heating or other?
- Owned or rented?
- Circumstances:
  - house purchase, starting a family, major renovation, futureproofing for retirement, love/hate DIY ?!

**What's true for you?**

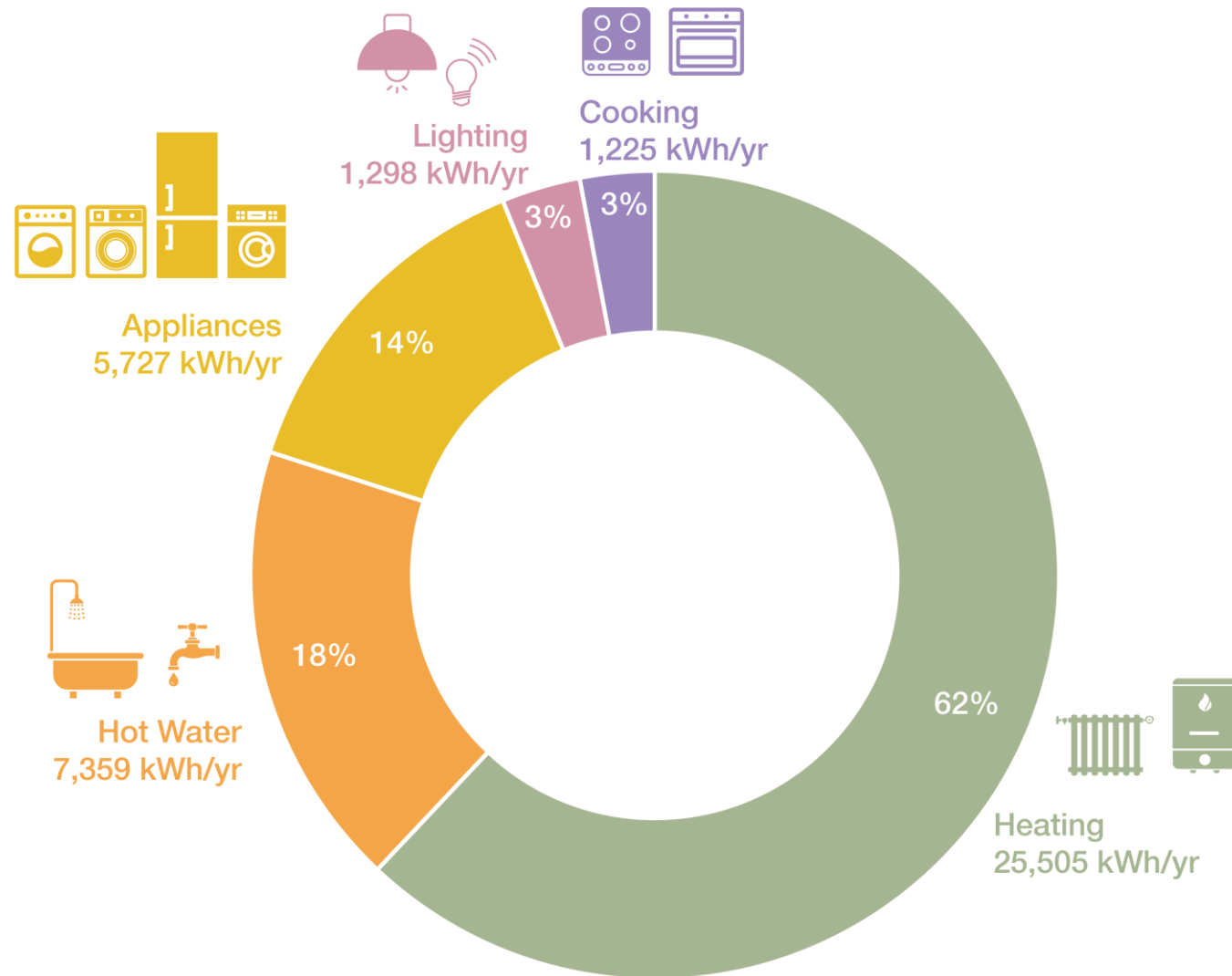


# What's my home's carbon footprint?



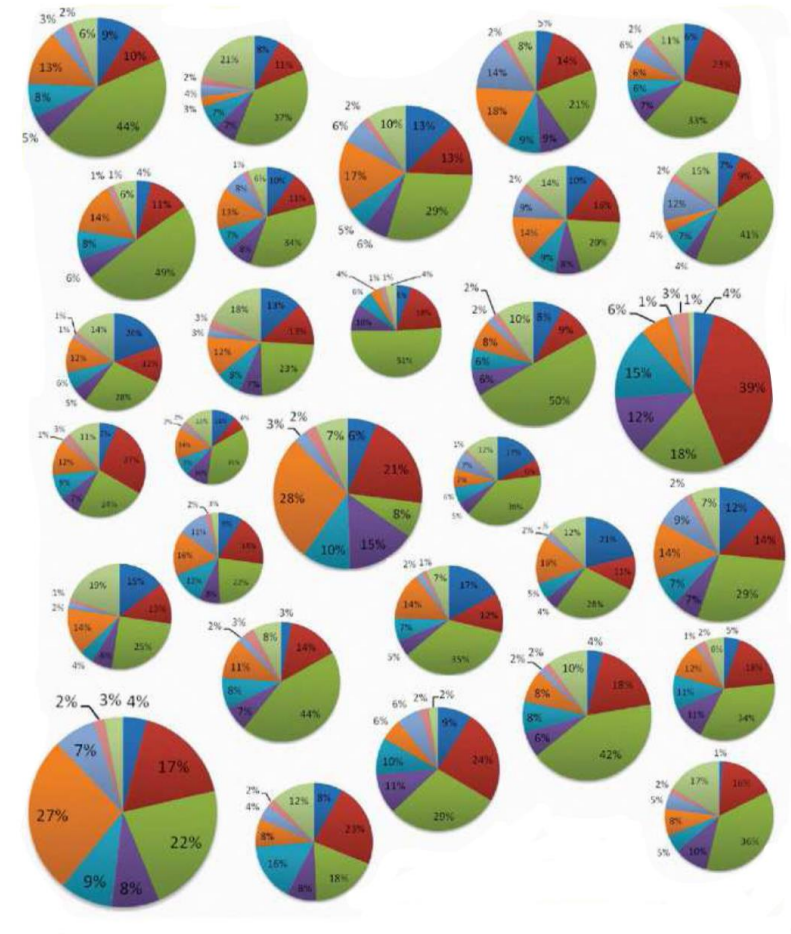
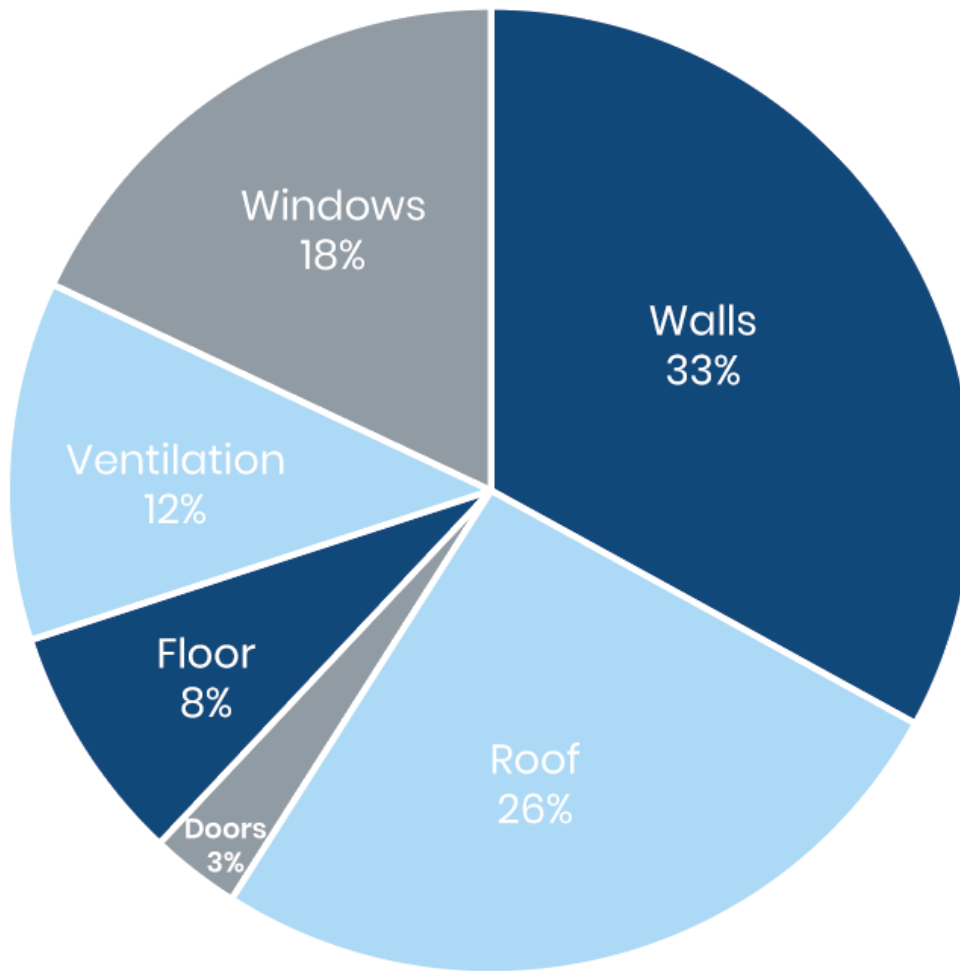


# Where's my energy bill going?



Source: The Devon Retrofit Guide

# Where's my space heating going?



Source: Energy Saving Trust & Parity Projects

# Retrofitting your home: the options

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- Heating & hot water
- Air tightness and draughtproofing
- Ventilation and indoor air quality
- Windows and doors
- Insulation and building fabric
- Solar PV and battery storage





# Heating & Hot Water – Air Source Heat Pumps

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## Why purchase a heat pump?

- Up to 85% low carbon emissions than a gas boiler
- Will continue to reduce as grid decarbonises
- Similar running costs to gas boiler (can be cheaper with 'time-of-use' tariff)
- Bigger carbon reduction than any other measure



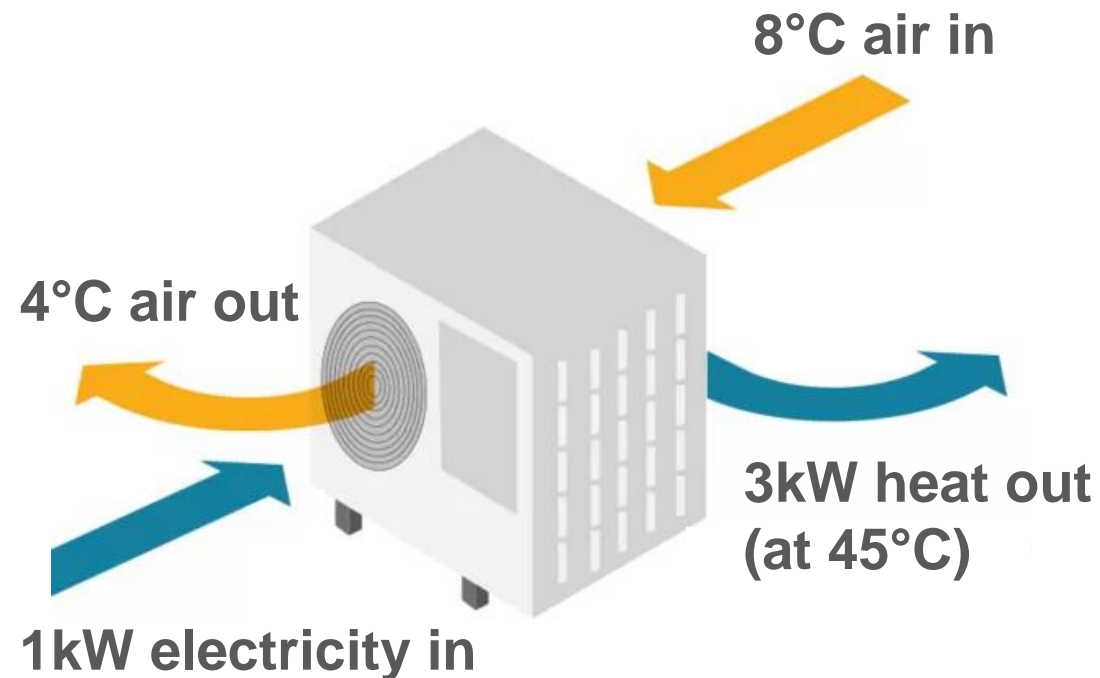
**Grants £7.5k available – Government's Boiler Upgrade Scheme**  
**[www.gov.uk/apply-boiler-upgrade-scheme](https://www.gov.uk/apply-boiler-upgrade-scheme)**

# Air Source Heat Pumps – how do they work?

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## An Air Source Heat Pump:

- Extracts heat from outside air
- Converts this heat into hot water, like a fridge in reverse
- 1 unit electricity in, and between 1.5 and 5.0 units of heat out, depending on flow temperature
- Coefficient of Performance (COP) **150% to 500% efficiency**



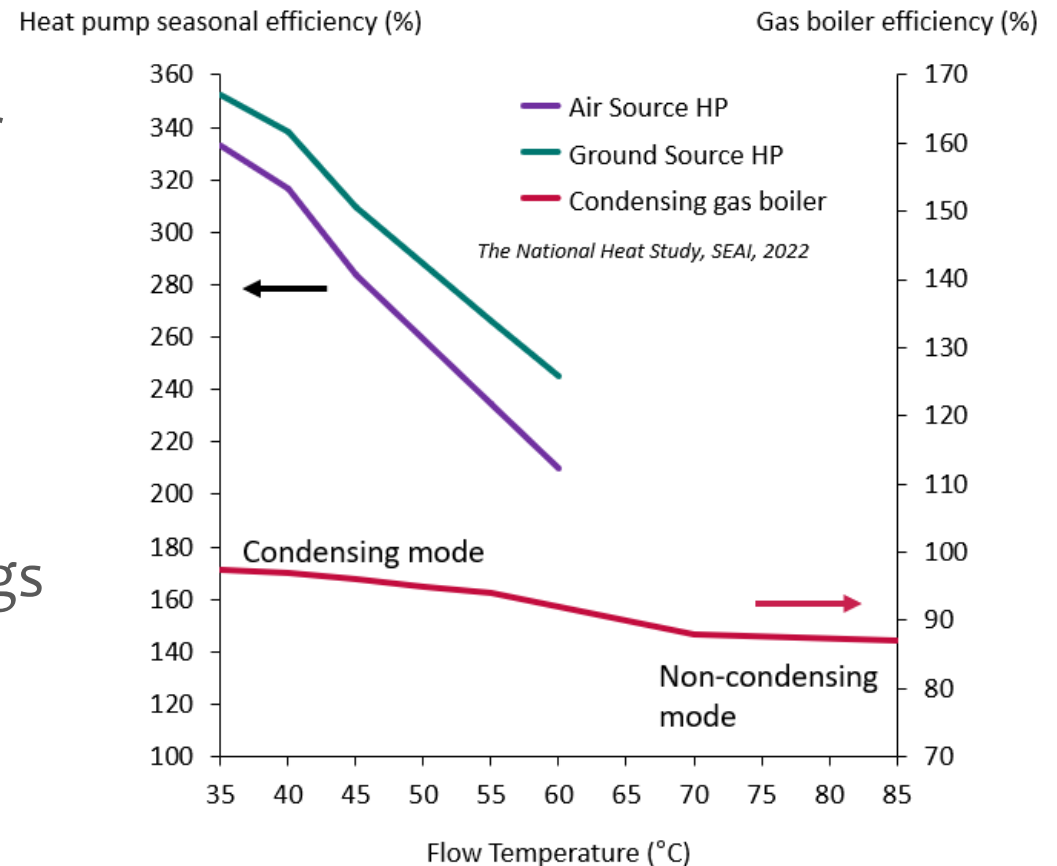
# Air Source Heat Pumps – considerations

- **Outside**

- Space in front, behind & either side
- Route for pipework
- Can be on wall or flat roof
- Noise (but modern HPs quiet)
- Specific rules for listed buildings & conservation areas

- **Inside**

- New hot water cylinder
- Radiators & flow temperature
- Route for pipework
- Opportunity to get rid of gas?



Source: Transition Bath Heat Pump Advisory Service

**Flow temperature matters!**





# Transition Bath Heat Pump Advisory Service

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- Free webinars
- Personalised advice
- Home visits
- [www.transitionbath.org/heat-pump-advisory-service/](http://www.transitionbath.org/heat-pump-advisory-service/)



**Transition Bath**  
climate · community · future



# Air Tightness and Draughtproofing



Blower door air permeability/leakage test



Thermography

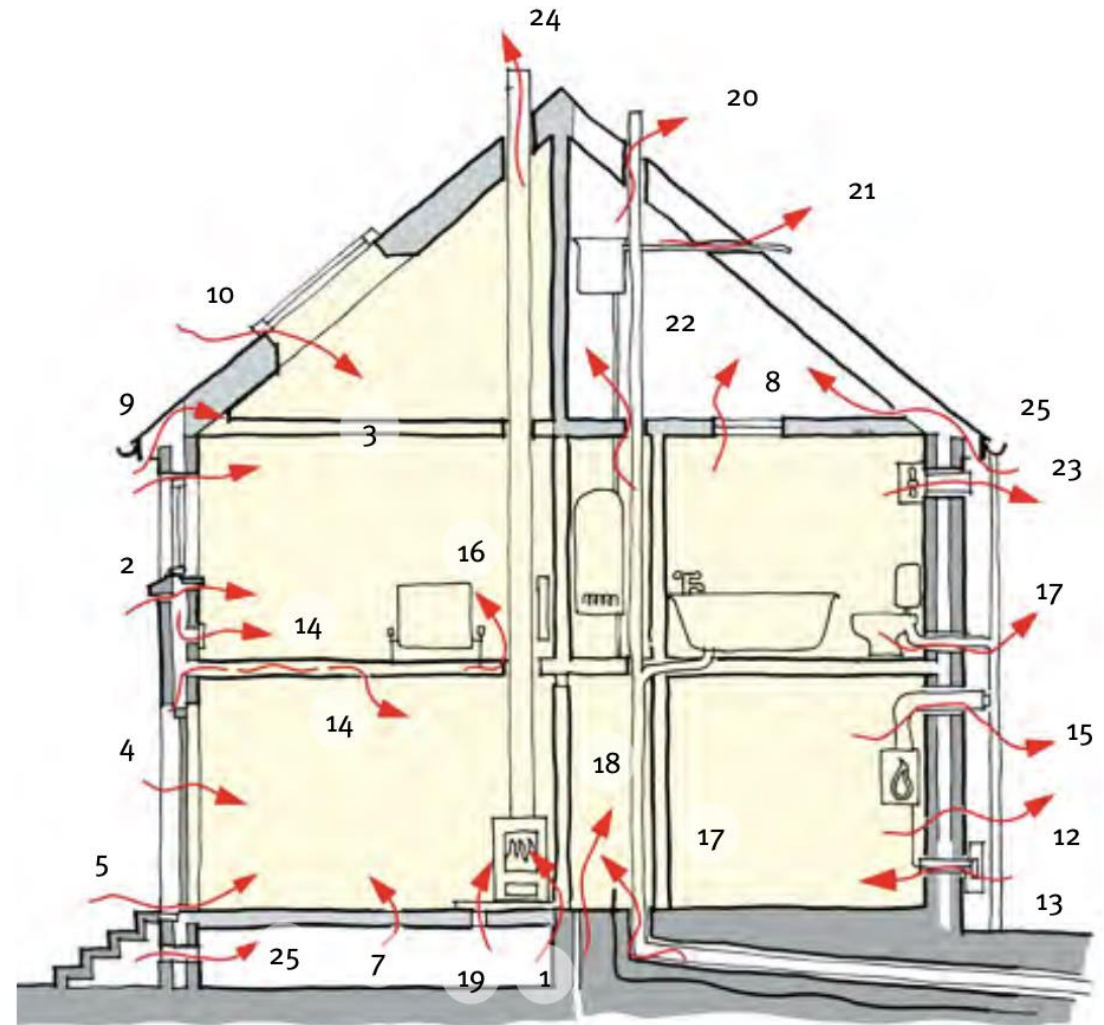


Diagram indicating the many ways in which air can infiltrate a building with a cavity wall (key to right)



# Air Tightness and Draughtproofing

“Seal tight, ventilate right”



**Figure 8 (top)**  
Brush pile seals added to a sash window.

**Figure 9 (middle)**  
Brush pile seals can be inserted into window and door beads.  
© Core sash windows.

**Figure 10 (bottom)**  
A brush pile seal being inserted into a window sash.  
© Core sash windows.



# Air Tightness in new build and major renovation



1) Airtightness membrane at the underside of a ceiling with taping around web-joists and other junctions; 2) airtightness taping around joist ends; 3) taping of membrane overlaps to underside of ceiling, with service cavity beneath; 4) specialised seals around penetration for wires; 5) and ductwork; 6) airtight membranes installed by Clioma House prior to the installation of internal studwork in a Long Life Structures build.

**2) Source: Passive House Plus Magazine, Feb 2019**

# Ventilation and Indoor Air Quality

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- **Ventilation is “air movement that’s designed, intentional & controllable”**
  - Older buildings: Openable windows, openable chimneys, fires and stoves (working in conjunction with stack and cross ventilation)
  - Modern buildings: Openable windows, mechanical extracts fans, trickle vents
- **Infiltration – or air leakage – is “process of air getting in and out of a building that wasn’t designed, intended or controllable”**
  - Air permeability ( $\text{m}^3/\text{m}^2.\text{hr}$  @ 50 pascals) is most commonly used term



# Ventilation and Indoor Air Quality

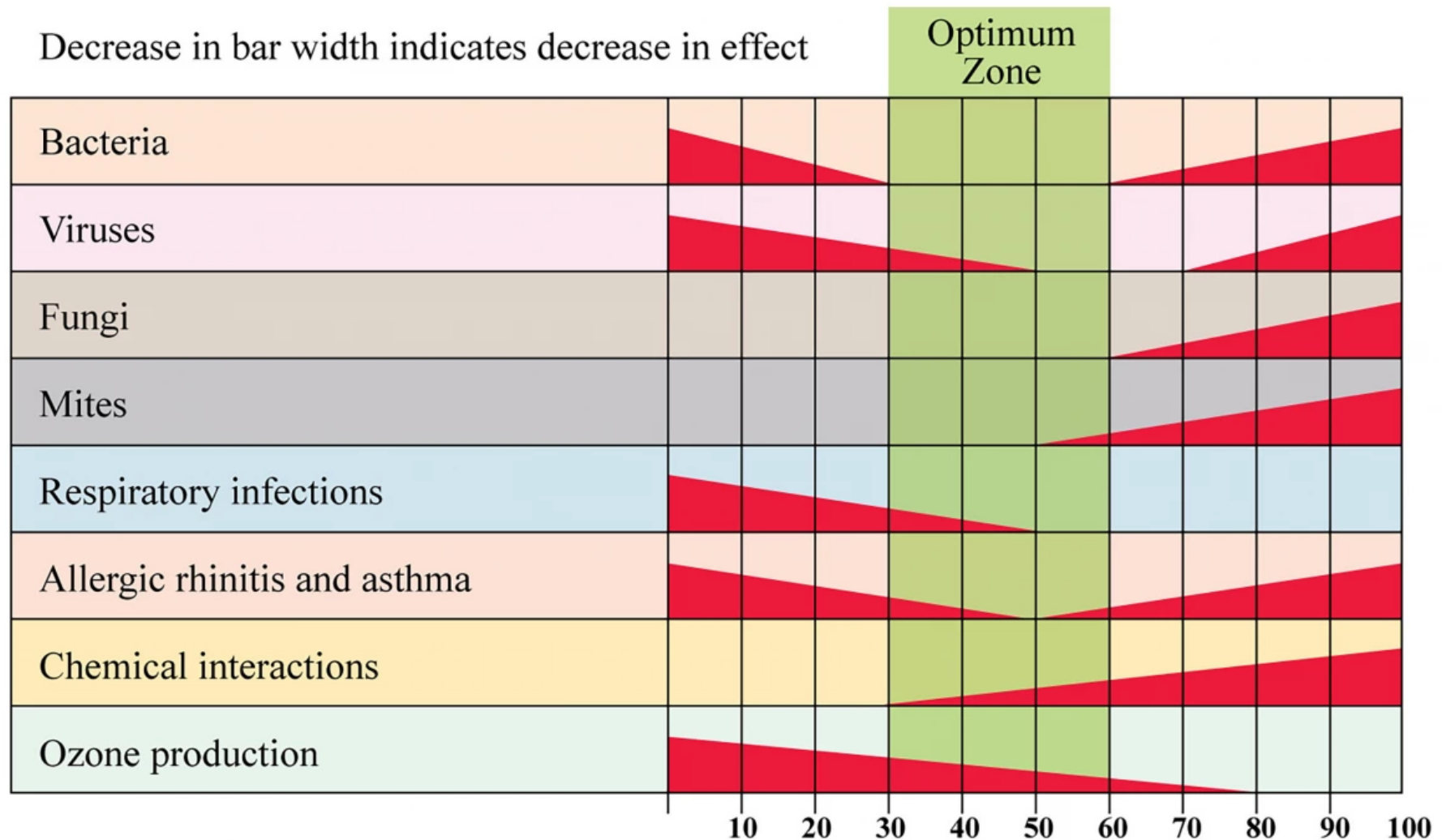
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- **Purpose of ventilation:**

1. Remove excess moisture / humidity
2. Remove pollutants (VOCs, CO<sub>2</sub>, viruses, bacteria, dust mites, particulates, odours)
3. Provide fresh air / oxygen
4. Cooling



# Ventilation and Indoor Air Quality





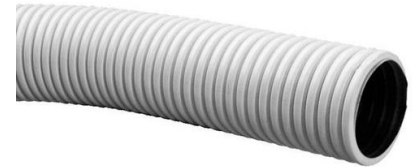
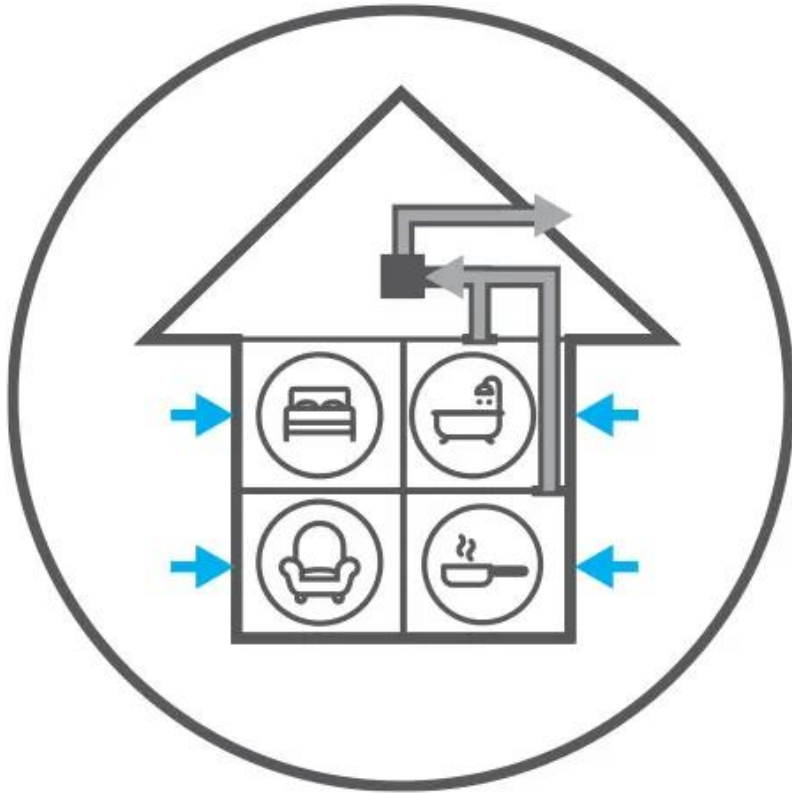
# Intermittent Extract Ventilation

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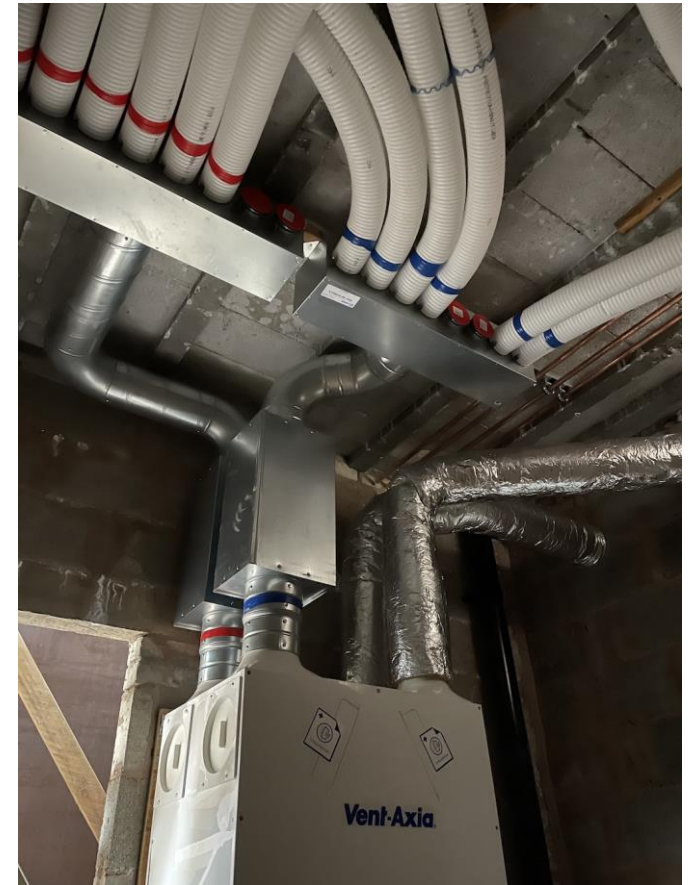
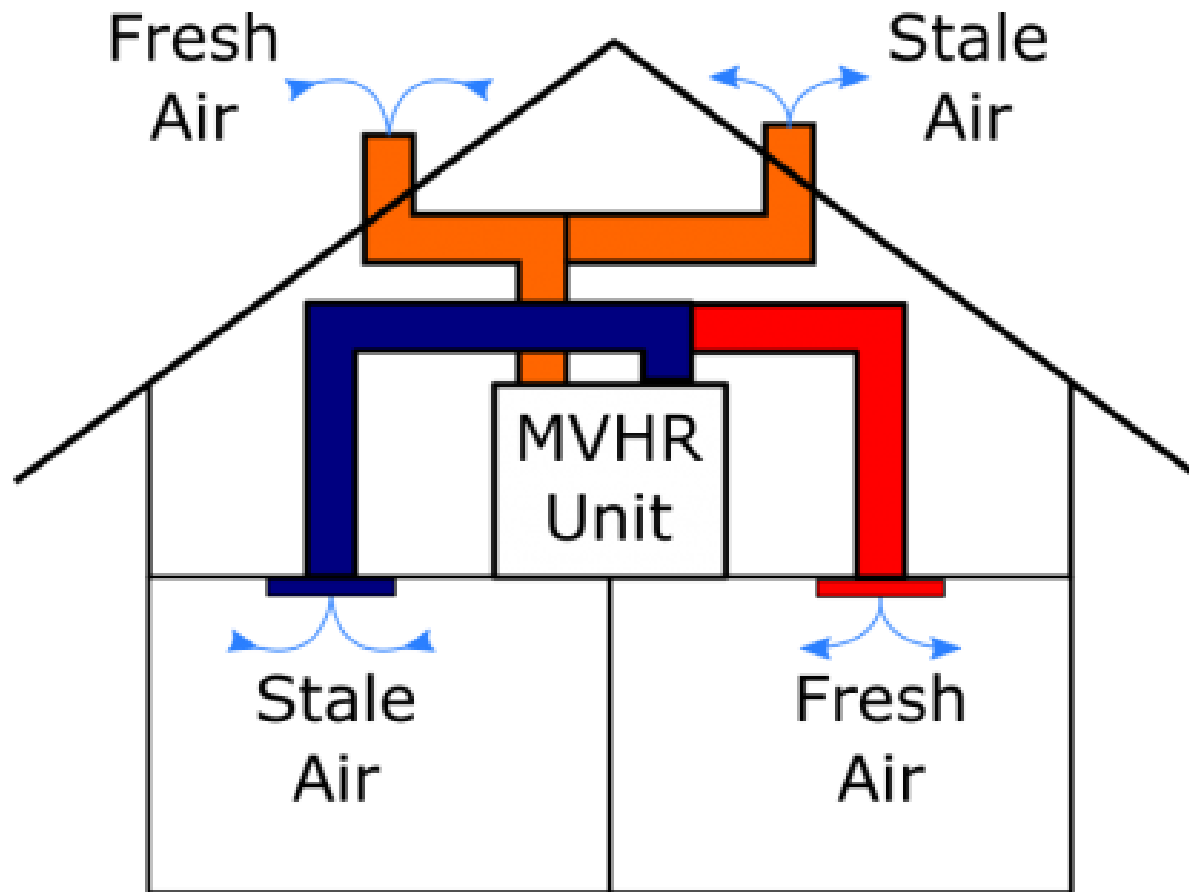
# Centralised & Decentralised Mechanical Extract Ventilation (MEV)

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# Mechanical Ventilation with Heat Recovery (MVHR)

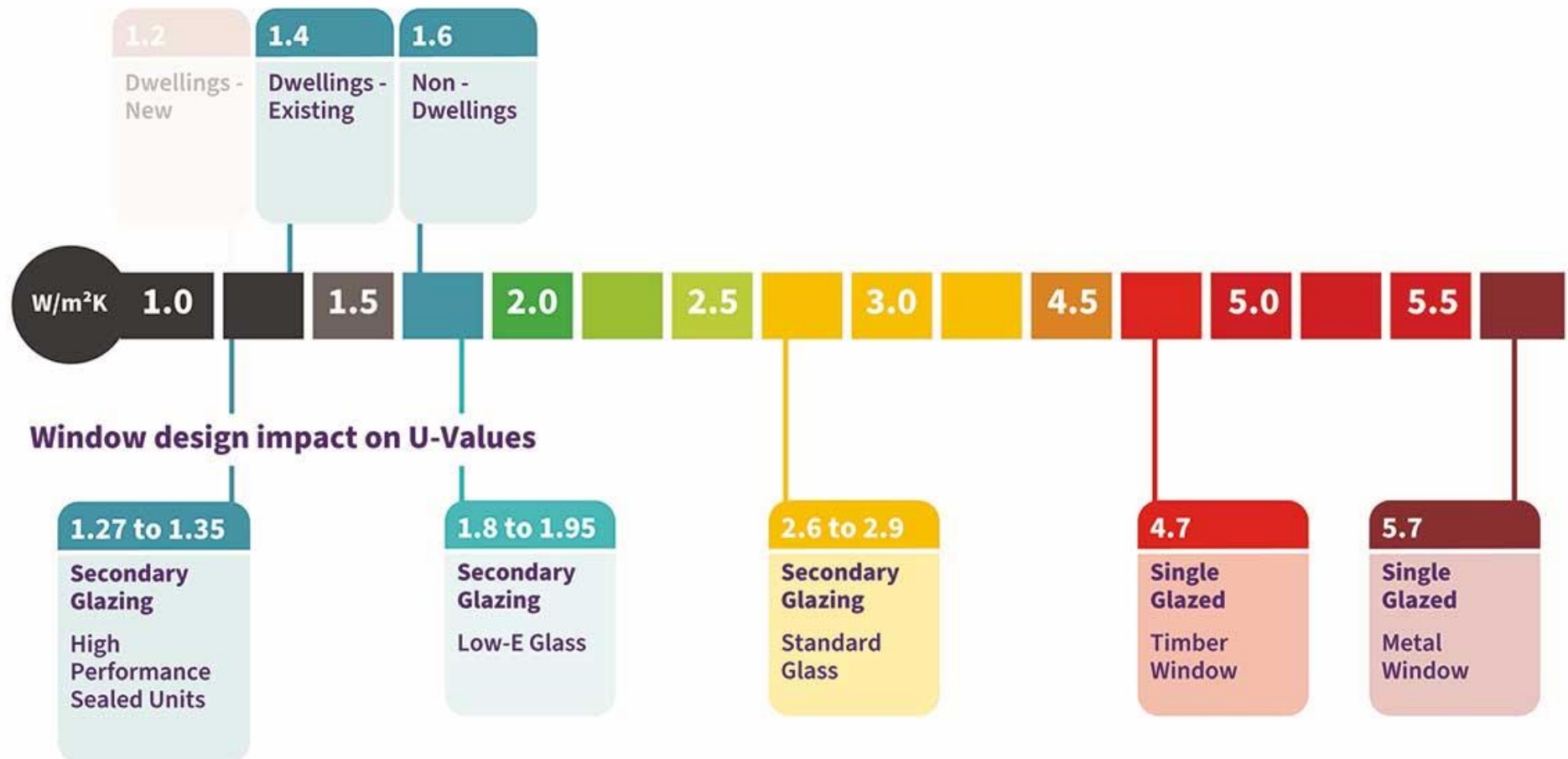
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Whole-house system in which air is drawn in and pre-heated (heat recovery)

# Window Upgrades

## Building Regulations – Approved Document Part L\*



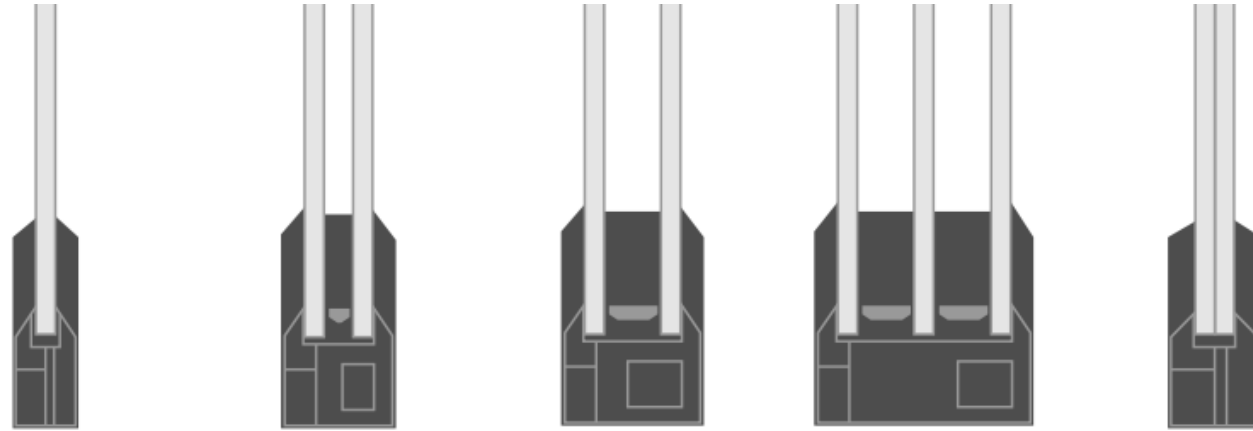
\*Exemptions may apply to Listed and period properties.





# Window Upgrades – Comparing performance

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	Single Glazing	Slim Double Glazing	Double-Glazing	Triple Glazing	FINEO
Thickness	4mm	11mm	28mm	36mm	6.7mm
U-Value (W/m <sup>2</sup> K)	5.8	1.9	1.2	0.8	0.7
Light Transmission	90	80	80	71	80
Sound Reduction Rw (C;Ctr) dB	29 (-2; -3)	31 (-2; -5)	31 (-2; -5)	32 (-1; -5)	35 (-2;-5)

Historic building solution...

# Window Upgrades – Options

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## 1. Retain and repair (draughtproof)

- i.e. new brushes for old sash windows (DIY or professional)

## 2. Secondary glazing

- including glazing and Perspex systems (DIY or professional)

## 3. Double glazing

- in which case go for as high performing as you can get

## 4. Triple glazing

- probably only worth it if you are doing serious upgrades to rest of house (as high cost, embodied carbon etc)

**And of course...shutters, curtains and blinds!**



# Window Upgrades – 1. Retain and Repair

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**Refurbishment of Sash Windows** in a Grade II listed home in Combe Down, opened as part of Green Open Homes B&NES





# Window Upgrades – 2. Secondary Glazing

## Examples of Secondary Glazing with Perspex

(Credit: Green Open Homes B&NES / Mitchell and Dickinson)





# Window Upgrades – 3. Double Glazing

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**High performance double glazing**  
(credit: Rationel)



## **Slimline double glazing**

Grade II – Lansdown Place East – new replica timber double glazed dormer windows, replacing poor quality 1980's replicas  
(credit: Bath Preservation Trust)

**Ultra slim vacuum glazing panels**  
(credit: Fineo)



# Window Upgrades – 4. Triple Glazing

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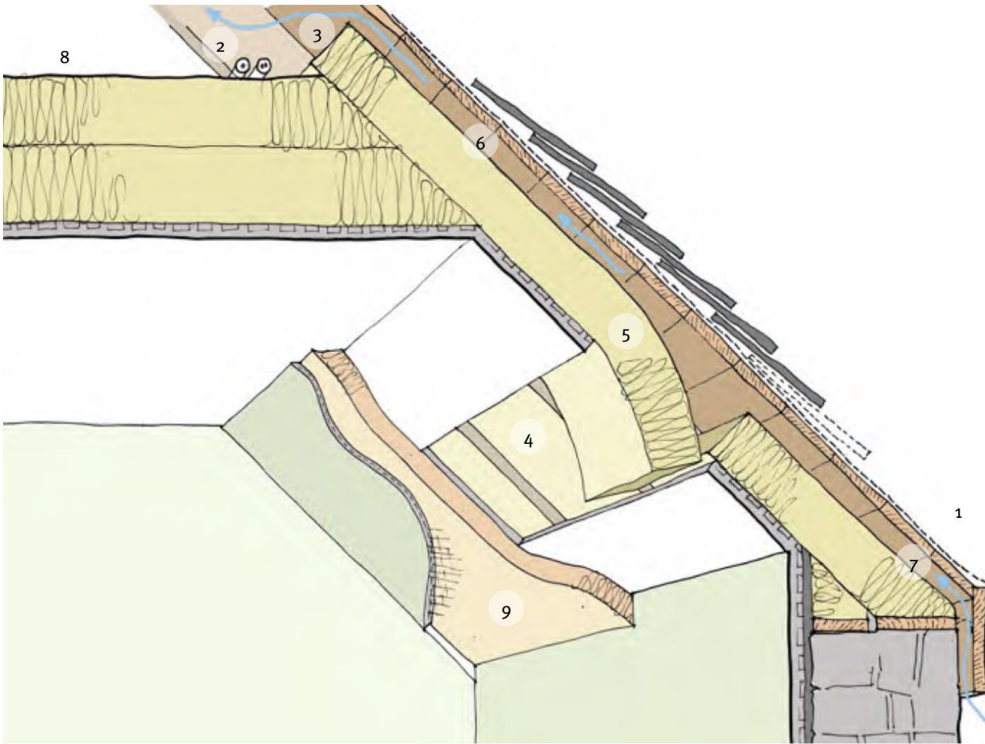
## **Triple glazing as part of major renovation**

Timber or aluminium clad triple glazing with thermally broken seals

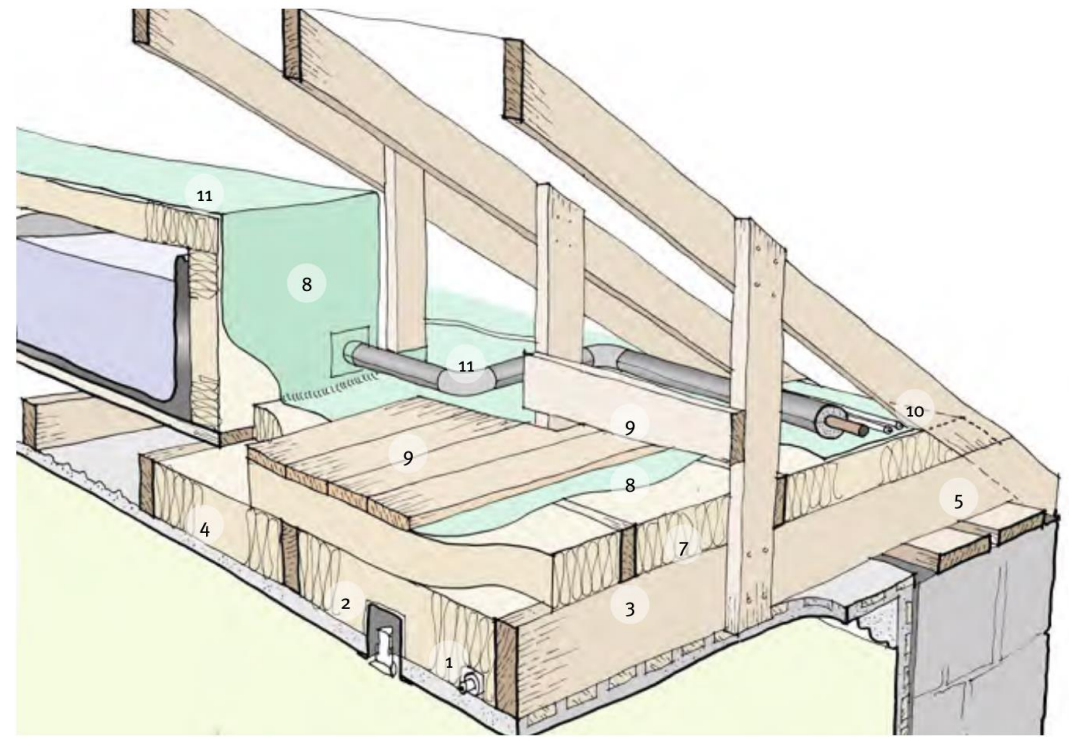


# Roof Insulation

Heat rises – stop it leaking out!



**Don't block the roof ventilation path at eaves**



**Remember to insulate and draughtproof the loft hatch**

Images: Sustainable Renovation,  
A SEDA Guide to Best Practice

# Roof Insulation – Materials



Mineral fibre



Sheep's wool



Wood fibre

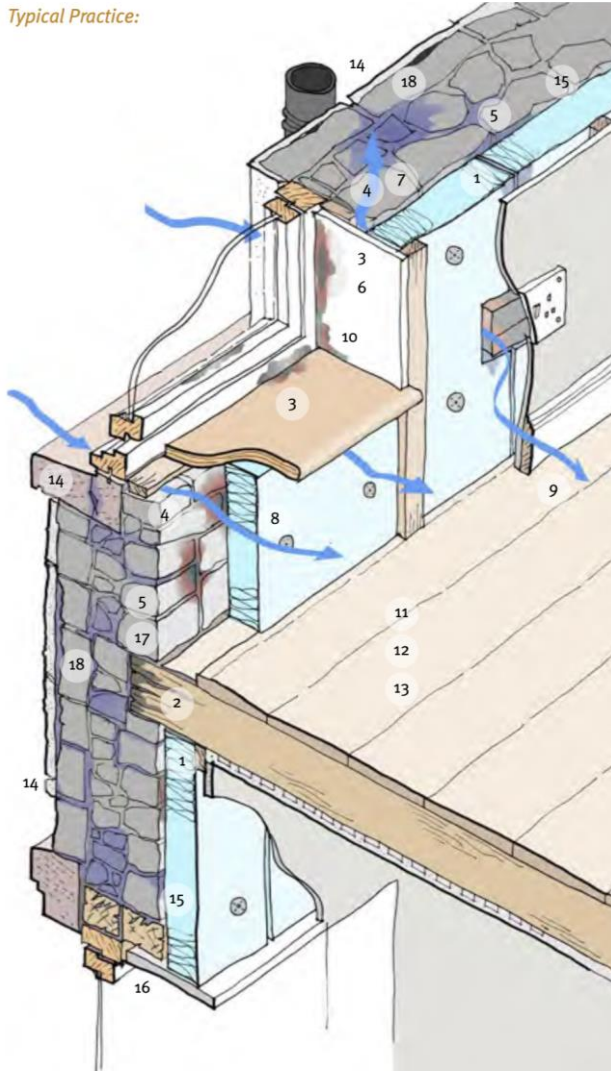
Hemp fibre





# Internal Wall Insulation

Typical Practice:



Images: Sustainable Renovation,  
A SEDA Guide to Best Practice

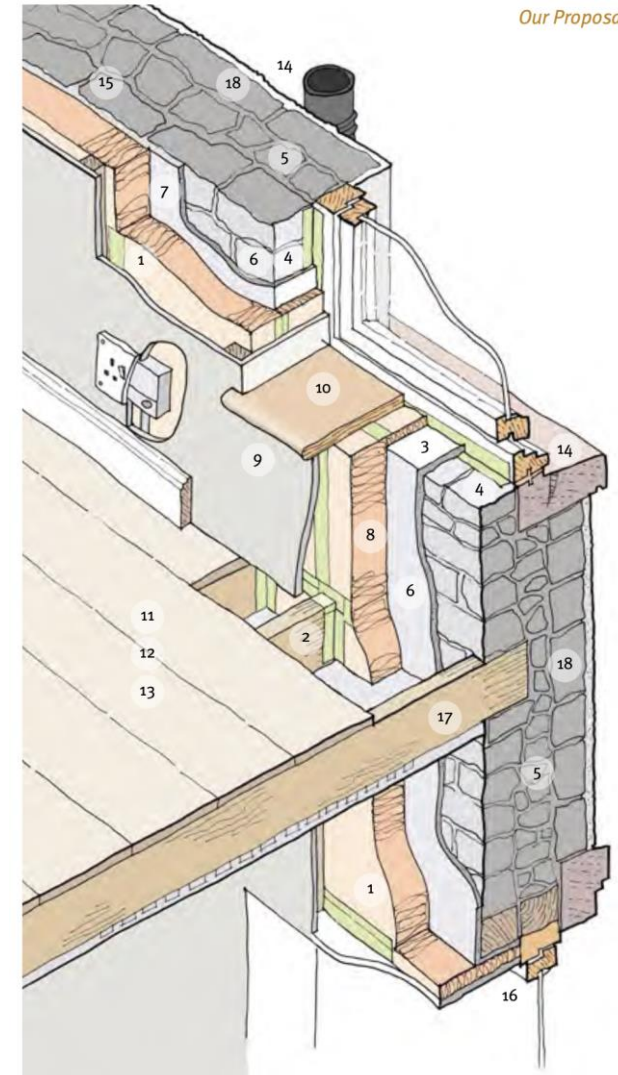


Unintended consequences  
– mould within structure

Thinking has moved on:

- Vapour permeable
- Breathable best
- Little but detail it well

Our Proposal:





# Internal Wall Insulation – Materials

## Wood fibre board

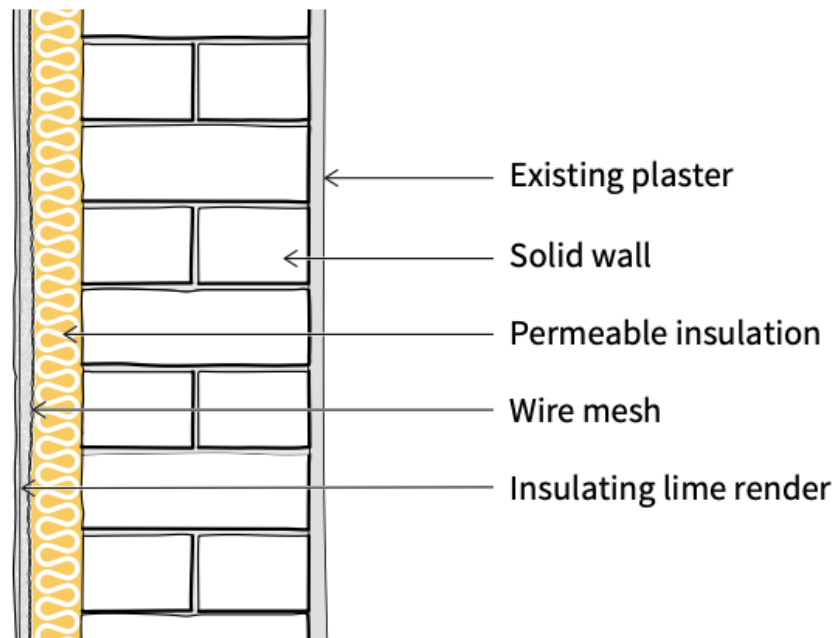


## Cork lime plaster



# External Wall Insulation

Different Approaches to the Front & Rear?

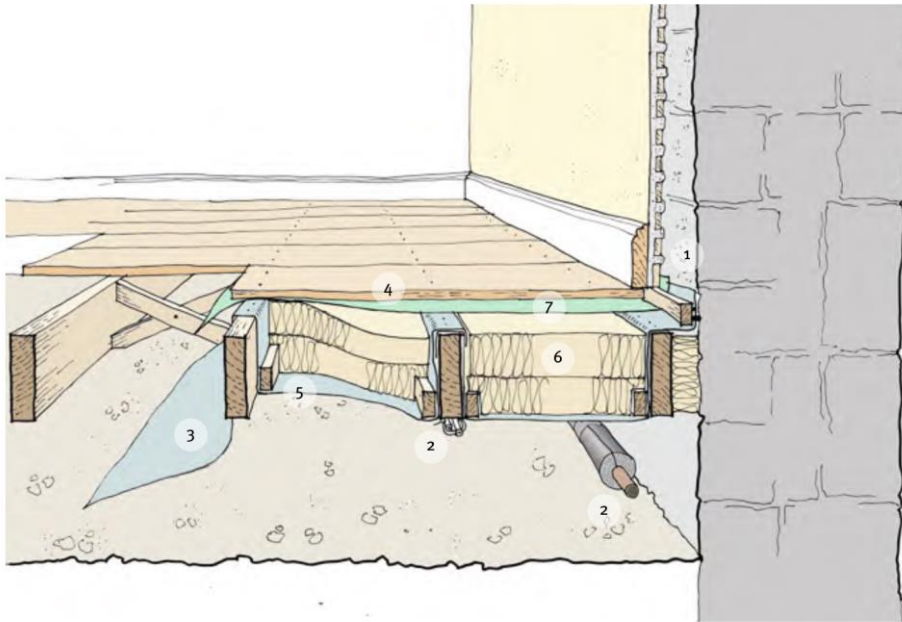


External wall insulation using a vapour permeable insulation and lime render.



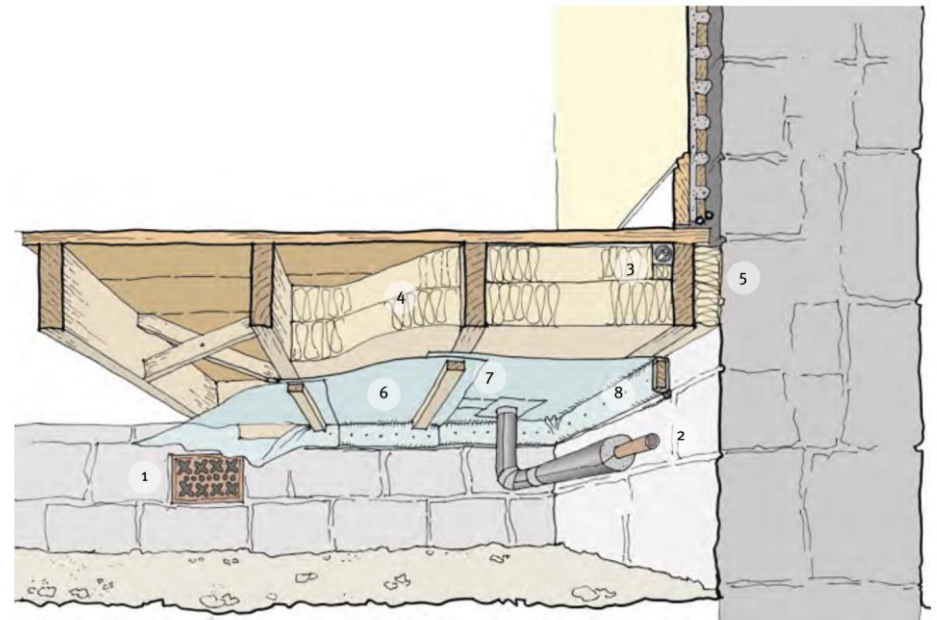
# Floor Insulation

## Suspended timber floors – ventilation of sub-floor is critical



Suspended timber floor insulation done from above.

Make sure sub floor ventilation is adequate i.e. a gap of more than 150mm and airbricks ventilators should be spaced at no more than 2m centres and within 450mm of the end of any wall.



Suspended timber floor insulation done from below.

Images: Sustainable Renovation,  
A SEDA Guide to Best Practice



# Solar PV and battery storage

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- In combination with demand reduction, renewables such as solar PV offer cost savings when combined with battery storage
- Ground mounted, wall mounted, roof mounted (including valley roofs)



# Where can I get support?

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- **BWCE's Home Energy Service**

- Home Energy Surveys, Green Heritage Homes project, Green Open Homes events

- **Retrofit West**

- Advice Line, Home Plan Builder, Assessment Vouchers

- **Other Local Partners**

- B&NES Council – Energy at Home & Planning Portal
- Bath Preservation Trust, Transition Bath, The Green Register, Centre for Sustainable Energy

- **Government's Boiler Upgrade Scheme**

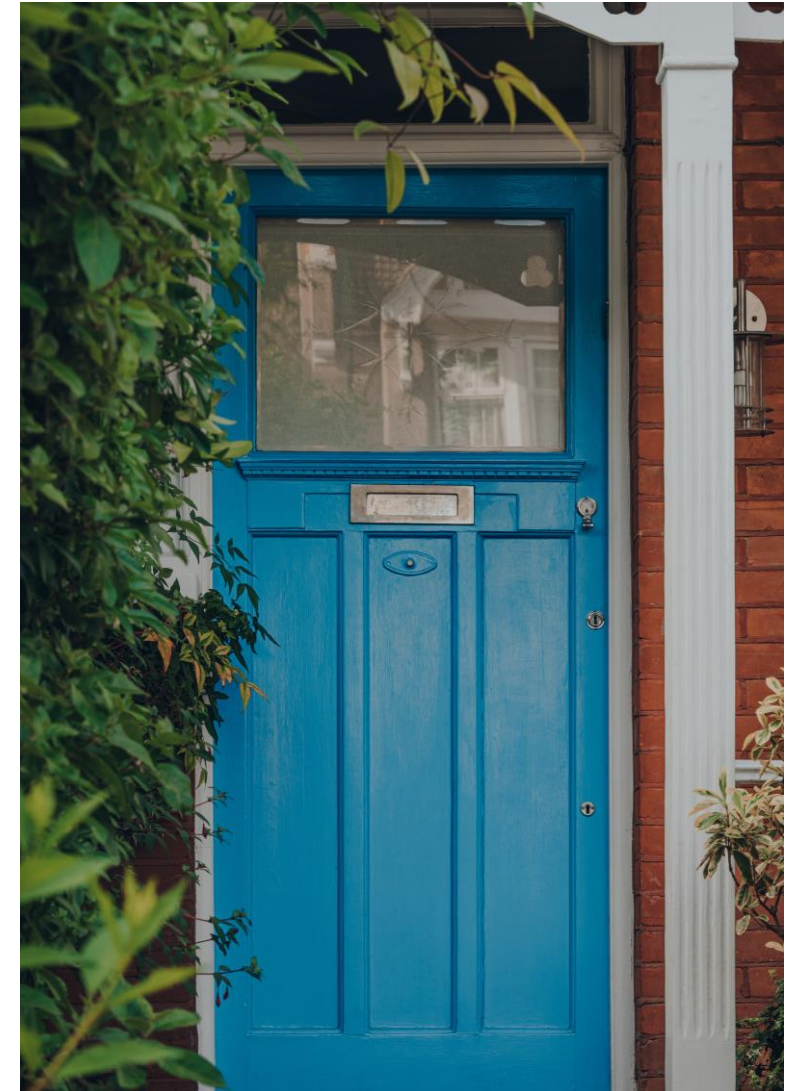
- **Other Resources**



# BWCE Home Energy Service

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- **One front door**
  - Support hub for whole retrofit journey
- **Expert independent advice**
  - Home energy assessments and retrofit coordination services
- **Local inspiration and connection**
  - Open homes events, talks, workshops, local case studies, peer-to-peer support
- **Not for profit, community based model**
  - With surplus used to support those at risk of fuel poverty





# What We Offer – Our Services

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## Our paid-for services include:

- **Home Energy Assessments**
  - **Futureproof Whole House Energy Survey** – full energy survey & options appraisal report
  - **Lower price point surveys** – coming soon
- **Retrofit Coordination**
  - **Procurement Support** – to oversee quotes and choose an installer
  - **Project Management** – through the whole retrofit process





# What We Offer – Support and Inspiration

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## Wider community learning and empowerment programme:

- Green Open Homes events
- Talks, events and trainings
- ‘Advice surgeries’ for listed buildings
- Case studies, tips and blogs





# What We'll Offer – Support and Inspiration

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## And in due course...

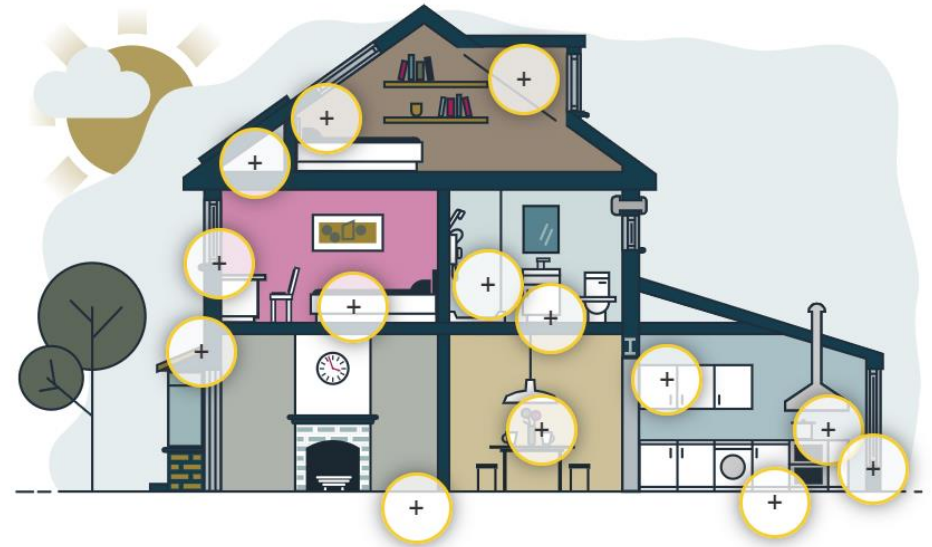
- 'Cosy Home Kits' for draughtproofing
- 'House Warming Parties'



# Our Futureproof Whole-House Energy Surveys

## A Futureproof Survey includes:

- Detailed survey and in-depth options analysis for your home
- Recommendations on the most cost-effective and impactful measures
- Scenarios and packages based on different levels of cost, savings, disruption
- Issues to consider including planning and phasing
- Follow up consultation with Q&A



**In partnership with:**



# Futureproof Survey – the benefits

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- **Get clear on exactly what you need to do**
  - for your unique home and how live in it
- **Understand what the smartest wins are**
  - in terms of energy bills, capital costs, carbon, disruption, comfort and health
- **Save time on research**
  - by cutting through complexity
- **Invest wisely**
  - so you get the results you want





# Futureproof Assessment – prices

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Include generous time-limited discounts of £250 from Retrofit West

~~£960~~ **£710**

for a 3-4 bed home

~~£780~~ **£530**

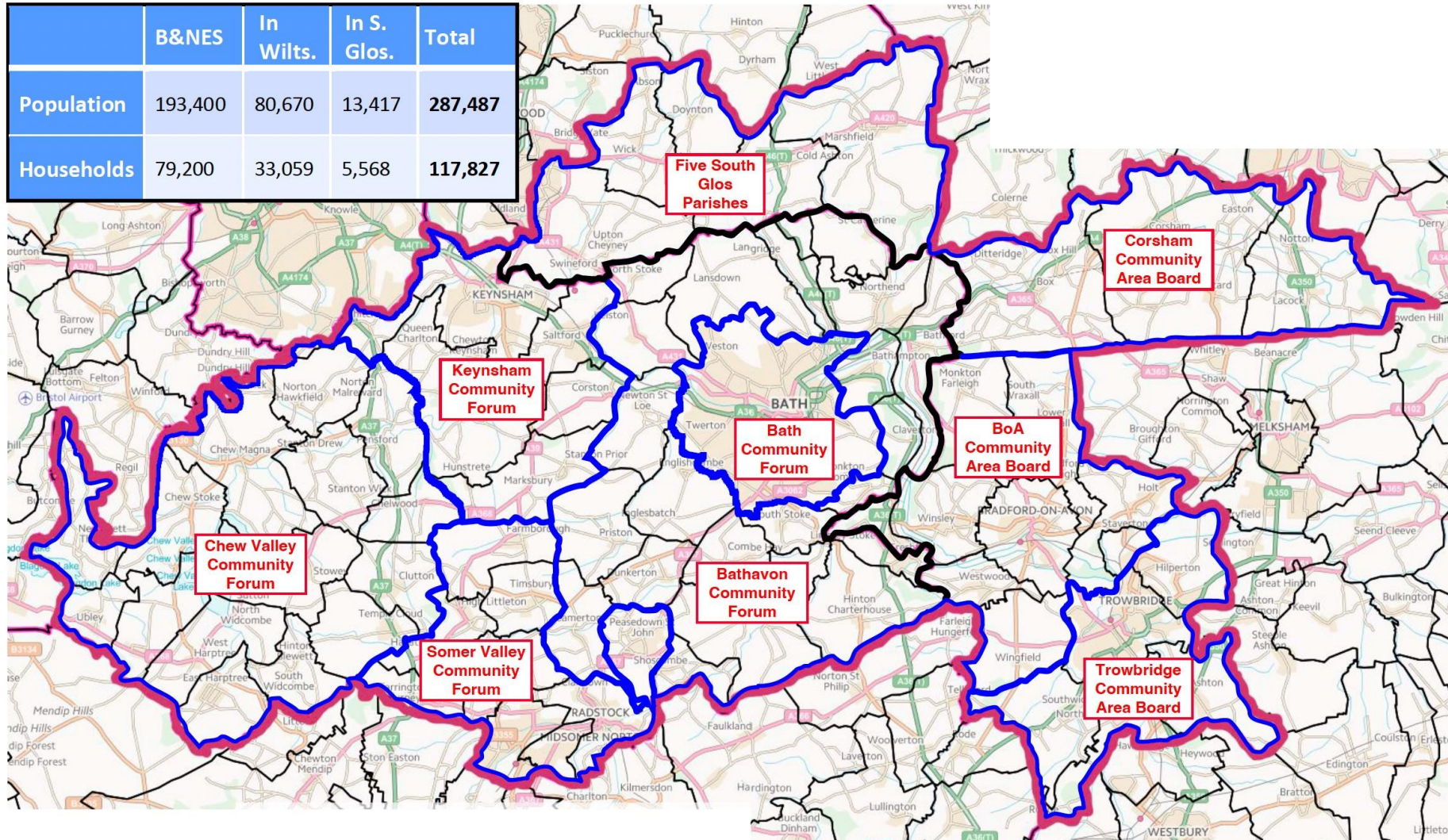
for a 1-2 bed home



# Area of coverage

## Bath & West Community Energy's Local Area

	B&NES	In Wilts.	In S. Gos.	Total
Population	193,400	80,670	13,417	287,487
Households	79,200	33,059	5,568	117,827





# ‘Green Heritage Homes’ project

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“Increasing the rate of sensitive retrofitting of historic buildings by growing knowledge and confidence among householders and professionals”

## Project to include:

- Enhanced content for energy assessments
- Embodied carbon inclusion in assessments
- Face-to-face advice, events, surgeries
- Specialist trainings and videos
- Engagement with landlords of listed properties
- New pre-application process to be piloted

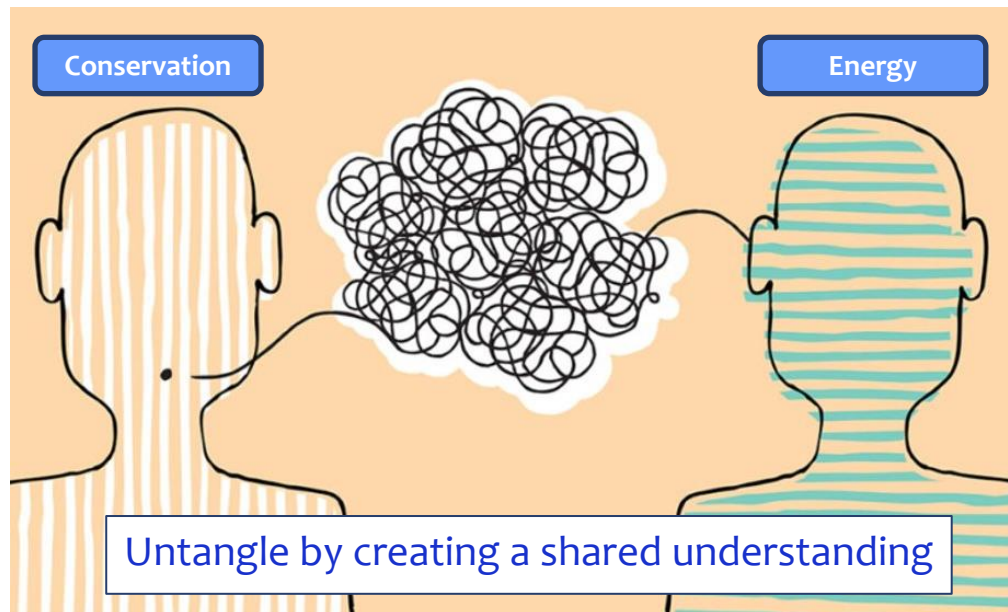




# ‘Green Heritage Homes’ project

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“Increasing the rate of sensitive retrofitting of historic buildings by growing knowledge and confidence among householders and professionals”



South West  
**NET ZERO  
HUB** 

# Listed Building Champion Surveys

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## Deep discounts available:

- Futureproof Surveys on listed buildings
- in return for being a ‘**listed building champion**’
- this means being in a case study & taking an active role in sharing & promoting
- prices start from **£100+VAT**
- you’ll also receive early stage advice on what’s likely to be consented



# Partners – Green Heritage Homes

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**Bath & North East  
Somerset Council**

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**Improving People's Lives**



**PEOPLE  
POWERED  
RETROFIT**





# Retrofit West – Free Advice Line

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**Advice Line: 0800 038 6733**

**Email: [advice@retrofitwest.co.uk](mailto:advice@retrofitwest.co.uk)**

**[www.retrofitwest.co.uk](http://www.retrofitwest.co.uk)**

# B&NES Council – Energy at Home

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Bath & North East  
Somerset Council

Improving People's Lives

energy  
**at** home

- **Grants available:**
  - Bright Green Homes – for homes without gas heating
  - Affordable Warmth Grant
  - Park Homes Insulation Grant
- [www.energyathome.org.uk](http://www.energyathome.org.uk)



# B&NES Council – Energy at Home

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Bath & North East  
Somerset Council

Improving People's Lives

energy  
**at** home

- **Also other support:**
  - We Care – home improvement for people >60 and disabled
  - Lendology – low cost loans of 4.2% for energy measures
- [www.energyathome.org.uk](http://www.energyathome.org.uk)





# B&NES Council – Energy at Home

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centre for  
sustainable  
energy

energy  
**at** home

- **Fuel poverty advice for those over 65 or disabled:**
  - Call specialist advisor on 0800 082 2234
  - Or email them at [home.energy@cse.org.uk](mailto:home.energy@cse.org.uk)
- **[www.energyathome.org.uk](http://www.energyathome.org.uk)**



# B&NES Council – Solar Together

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**Solar Together**

energy  
**at** home

- **Solar Together:**
  - Group-buying for solar PV and battery storage systems
- [www.energyathome.org.uk](http://www.energyathome.org.uk)
- [www.solartogether.co.uk](http://www.solartogether.co.uk)



# B&NES Council – Planning Portal

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Bath & North East  
Somerset Council

Improving People's Lives

energy  
*at* home

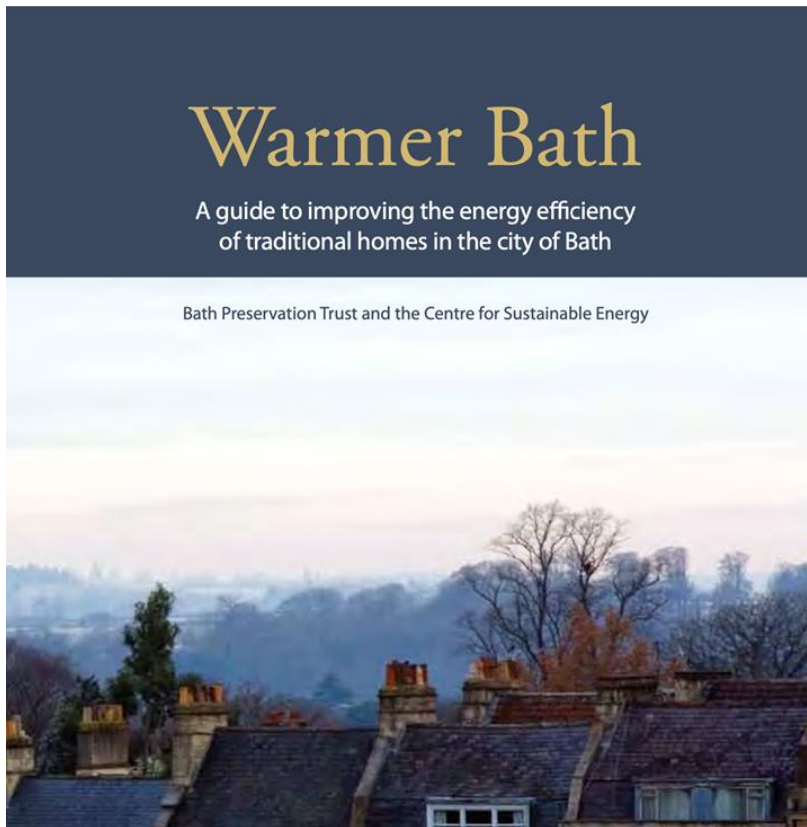
- **Planning Portal:**
  - Support for consent process
  - Retrofitting and Sustainable Construction SPD
- [www.energyathome.org.uk/planning](http://www.energyathome.org.uk/planning)





# Bath Preservation Trust

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- Warmer Bath Guide
- Quick Wins Guidance
- Making Changes Guidance
- Retrofit Case Studies
- [www.bath-preservation-trust.org.uk](http://www.bath-preservation-trust.org.uk)



# Transition Bath – Heat Pump Advisory Service

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- Free webinars
- Personalised advice on heat pumps
- Home visits and surveys
- [www.transitionbath.org/heat-pump-advisory-service/](http://www.transitionbath.org/heat-pump-advisory-service/)



**Transition Bath**  
climate · community · future



# Green Register – List of construction professionals

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- Online register of construction professionals who've received training in sustainable building practices
- [www.greenregister.org.uk](http://www.greenregister.org.uk)



# Centre for Sustainable Energy

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- Great resources on energy saving and retrofit measures
- [www.cse.org.uk](http://www.cse.org.uk)
- Futureproof Surveys for homes outside B&NES
- [www.futureproof.uk.net](http://www.futureproof.uk.net)

# Government Boiler Upgrade Scheme

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- Grants for heat pumps and biomass boilers
- £7500 for heat pumps
- £5000 for biomass boilers
- [www.gov.uk/apply-boiler-upgrade-scheme](http://www.gov.uk/apply-boiler-upgrade-scheme)

# Other Resources

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- **Historic England – Technical Guides for Retrofitting**
  - <https://historicengland.org.uk/advice/technical-advice/retrofit-and-energy-efficiency-in-historic-buildings/>
- **Ecological Building Systems**
  - [www.ecologicalbuildingsystems.com](http://www.ecologicalbuildingsystems.com)
- **Back to Earth**
  - [www.backtoearth.co.uk](http://www.backtoearth.co.uk)
- **Green Building Store**
  - [www.greenbuildingstore.co.uk](http://www.greenbuildingstore.co.uk)
- **Ecomerchant**
  - [www.ecomerchant.co.uk](http://www.ecomerchant.co.uk)
- **Earthwise**
  - [www.earthwiseconstruction.co.uk](http://www.earthwiseconstruction.co.uk)
- **Ty Mawr Lime**
  - [www.lime.org.uk](http://www.lime.org.uk)





# Next Steps

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- **Sign up if you'd like further info**
  - on BWCE's Home Energy Service – including Futureproof Surveys & Listed Building Discounts
  - [www.bwce.coop/home-energy](http://www.bwce.coop/home-energy)
  - follow us @bwce\_bath
- **Join us for Green Open Homes!**
  - [www.greenopenhomes.org](http://www.greenopenhomes.org)
- **Let us know your thoughts and ideas**
  - [cathy.croziercole@bwce.coop](mailto:cathy.croziercole@bwce.coop)
  - 07570 958869



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# Thanks for listening!

